

Save Big With The Brother® Garment Printer Print Head Cleaning Service

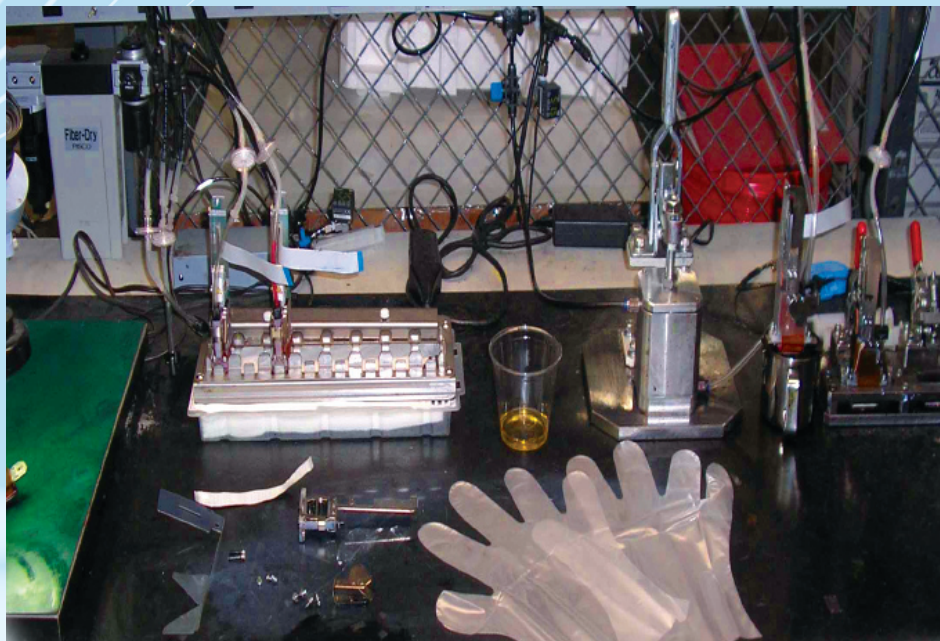
Want to potentially save thousands of dollars? If you're experiencing print head trouble and want to avoid the expense of purchasing new print heads, you can now ship your print head to Brother to be cleaned. This print head cleaning service covers print heads for your GT-541 and GT-782 garment printers that are two years old or less from the date of installation, but you must be a registered Brother customer to apply for this offer (if not, additional charges may apply)¹. We offer two types of services: 1) you can have your head inspected and cleaned; or 2) you can get an advanced replacement refurbished head shipped to you during the inspection and cleaning process.

Option #1: Contact Brother prior to shipping your print head to make arrangements to have it inspected and cleaned. Then simply flush, remove, pack and ship the problem print head to Brother².

Or – Option #2: Don't want to lose additional days of production? We'll send you an advance-replacement refurbished print head to keep you in business. Flush, remove, pack and ship the problem print head to Brother, it's fast and simple.

This service comes with a 45-day warranty for a clean or refurbished print head. If your print head can be recovered, the cost will be \$295. In the event the print head cannot be recovered, the cost will be \$695.00 for the refurbished head you were shipped in advance. Failure to return the damaged/defective print head to Brother within seven (7) business days after receiving the advance-replacement print head will result in the retail charge of \$1,138.79.

1. A registration fee will apply to any unit purchased third party from a non-brother authorized distributor.
2. This service could take 3 business days to complete.



To take advantage of this service and to get detailed instructions, or to find out if you are eligible for this service, contact Brother Technical Support at 877-427-6843 or tsupport@brother.com. You must talk to our service department before shipping any parts to Brother.

brother
at your side

100 Somerset Corporate Blvd., Bridgewater, NJ 08807

Industrial Products Division: 1-800-432-3532 • Fax: 1-908-575-3810 • Web site: www.brother.com

The PAS Store: 1-877-850-7179 • Fax: 1-877-667-8882 • Web site: www.thepasstore.com