Who is covered:
This limited warranty ("warranty") is given only to the original end-user of the accompanying product and accessories (collectively referred to in this warranty as "this Product") during the warranty period (described below).

If you purchased this Product from someone other than an authorized Brother reseller in the United States, or if your Product was used including, but not limited to, refurbished by someone other than Brother, your Product may not be covered by this warranty.

What is covered:
This Product includes a Machine and accompanying Accessory Items. Accessory Items include but are not limited to foot controller, presser feet, miscellaneous tools and embroidery frames. Except as otherwise provided herein, Brother warrants that the machine and the accompanying Consumable and Accessory Items will be free from defects in materials and workmanship, when used under normal conditions.

This warranty applies only to products purchased and used in the United States. For products purchased in, but used outside, the United States, this warranty covers only warranty service within the United States, and workmanship, when used under normal conditions.

Items will be free from defects in materials or workmanship, when used under normal conditions. This warranty applies only to products purchased and used in the United States. This warranty does not cover:
- Physical damage to this Product;
- Damage caused by improper installation, lack of periodic maintenance, improper or abnormal use, misuse, neglect or accident (including, but not limited to, transporting this Product without the proper preparation and/or packaging);
- Damage caused by another device or software used with this Product (including, but not limited to, damage resulting from use of non-Brother-branded parts, Consumable and Accessory Items);
- Problems arising from anything other than defects in materials or workmanship; and
- Consumables or other Items requiring periodic maintenance repair, refill or replacement with ordinary wear and tear, including, but not limited to, bobbin(s) and needle(s). This warranty is VOID if this Product has been altered or modified in any way (including, but not limited to, attempted warranty repair other than by an Authorized Brother Repair Center and/or alteration/removal of the serial number).

What to do if you think your Product is eligible for warranty service:
Report your issue to a Brother Authorized Service Center within the applicable warranty period. Supply the Brother Authorized Service Center with a copy of your dated bill of sale showing that this Product was purchased within the U.S. For the name of local Brother Authorized Service Center(s), call 1-800-521-2846 or visit our web site at www.brother.com.

What Brother will ask you to do:
After contacting a Brother Authorized Service Center, you may be required to deliver (by hand if you prefer) or send the Product properly packaged, freight prepaid, to the Authorized Service Center together with a photocopy of your bill of sale.

You are responsible for the cost of shipping, packing product, and insurance (if you desire). You are also responsible for loss or damage to this Product in shipping.

What Brother will do:
If the problem reported concerning your Machine is covered by this warranty and if you first reported the problem to an Authorized Service Center within the applicable warranty period, Brother's Authorized Service Center will repair or replace the Machine at no charge to you for parts or labor (please note that you will be charged labor costs for replacement of Printed Circuit Boards). The decision as to whether to repair or replace the Machine is made by Brother in its sole discretion. Brother reserves the right to supply a refurbished or remanufactured replacement Machine and use refurbished parts provided such replacement products conform to the manufacturer's specifications for new product/ parts. The repaired or replacement Machine will be returned to you freight prepaid or made available for you to pick up at a conveniently located Authorized Service Center. 

The foregoing are your sole (i.e., only) and exclusive remedies under this warranty.

What happens when Brother elects to replace your Machine:
When a replacement Machine is authorized by Brother, and you have delivered the Machine to an Authorized Service Center, the Authorized Service Center will provide you with a replacement Machine after receiving one from Brother. The replacement Machine you receive (even if refurbished or remanufactured) will be covered by the balance of the warranty period remaining on the original Product, plus an additional thirty (30) days. You will keep the replacement Machine that is sent to you and your original Machine shall become the property of Brother.

What is NOT covered:
This warranty does not cover:

1. Physical damage to this Product;
2. Damage caused by improper installation, lack of periodic maintenance, improper or abnormal use, misuse, neglect or accident (including, but not limited to, transporting this Product without the proper preparation and/or packaging);
3. Damage caused by another device or software used with this Product (including, but not limited to, damage resulting from use of non-Brother-branded parts, Consumable and Accessory Items);
4. Problems arising from anything other than defects in materials or workmanship; and
5. Consumables or other Items requiring periodic maintenance repair, refill or replacement with ordinary wear and tear, including, but not limited to, bobbin(s) and needle(s). This warranty is VOID if this Product has been altered or modified in any way (including, but not limited to, attempted warranty repair other than by an Authorized Brother Repair Center and/or alteration/removal of the serial number).

Important:
We recommend that you keep all original packing materials, in the event that you ship this Product.

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Brother™ Limited Warranty
(Standard)