

Grace Company Limited Warranty Info:

The Grace Company provides a limited warranty on DQLT15X Machine (hereinafter "Machine").

- A. **5-year Limited Warranty** - The Grace Company warrants the cast metal body (head) of the Machine to be free of defects or imperfections causing product failure for up to 5 years after initial purchase. This does not extend to the mechanical and or electrical/electronic parts which is covered in a separate warranty.
- B. **2-year Limited Warranty** - The Grace Company warrants all non-moving, non-electric, mechanical parts on the Machine against mechanical failure due to manufacturing defects for up to 2 years after initial purchase. Manufacture will provide
- C. The following electrical parts on the Machine System have a **1-year limited warranty**:
 - Front Handles/Buttons
 - LCD, Encoders
 - Laser
 - Stitch Regulator
 - Cables
 - Power Supply
 - Motor
 - All Other Wiring and Electronics.
- D. The Grace Company guarantees these electrical parts against manufacturing defects for the first year of ownership of the Machine.

This means **Grace Company** will replace parts that they deem to be faulty, or that fail due to what the Grace Company determines to be manufacturing defects. The customer pays all shipping and labor fees. The warranty period begins at the date of purchase. The warranty does not transfer to a secondary owner. Any parts damaged by the customer do require payment.

The Warranty period begins at the time of the original purchase date. The original purchase date shall be determined from the original receipt evidencing proof of purchase of this Product. **Therefore, it is important for you to maintain the receipt of this product.**

Shipping Costs

The customer is responsible for the shipping.

Warranty Exclusions: The warranty does not apply to any costs, repairs, or services for repairs necessitated by use other than normal home use, operator error, tampering or parts replacement not done by an authorized dealer, or damage resulting from misuse, abuse,

accidents, alterations, or lack of proper machine maintenance. If shipped and received improperly packaged (must ship in original packaging), physically damaged, or altered.