The following steps may improve your results when using a Brother fax-capable machine on a VoIP line. Please note that Brother does not guarantee these steps will provide satisfactory performance.

Setting the Compatibility Mode (Step 1)

1. Press the MENU key.

2. Press 2.

3. Press 0.

4. Press 2.

5. Press the UP OR DOWN ARROW key to select "Basic."

6. Press the OK key.

7. Press the STOP/EXIT key.

Turning on Overseas Mode (Step 2)

1. Press the FAX key to illuminate it.

2. Load your document.

3. Press the MENU key.

4. Press 2.

5. Press 2.

6. Press 7.

7. Press the UP OR DOWN ARROW key to select "On."

8. Press the OK key.

Once you have successfully completed both steps, close this window to return to the VoIP Assistant screen.