

## Brother Two-Year Limited Warranty (USA Only)

### Who is covered:

- Brother's Limited Warranty is only provided to the Original Purchaser who purchased the accompanying product, supply and accessories (collectively referred to as "this Product") directly from Brother or an authorized Brother reseller in the United States.
- If you purchased a Brother product from someone other than an authorized Brother reseller in the United States or the product was used prior to your purchase, including but not limited to a non-Brother refurbished product, you are not the Original Purchaser and the product is not covered by the Brother limited warranty. This includes, but is not limited to, purchases via online marketplaces, such as eBay, Amazon Marketplace, Facebook Marketplace, Walmart Marketplace, etc. from a reseller who is not Brother Authorized.

### What is covered:

This Product includes a Machine, and any Supplies and Accessories that may be included in box with Machine purchase. For detailed information regarding these items, see the User's Guides at [support.brother.com/manuals](http://support.brother.com/manuals).

Except as otherwise provided herein, Brother warrants that the Machine and the Accompanying Supply and Accessory Items will be free from defects in materials and workmanship, when used under normal conditions.

This warranty applies only to new or Brother factory refurbished products purchased directly from Brother or a Brother Authorized Reseller and used in the United States.

For products purchased in, but used outside the United States, this warranty covers only warranty service within the United States and does not include shipping outside the United States.

### What is the Warranty Period:

**Machines:** Two years from the original purchase date.

**Included Accessory Items:** Two years from the original purchase date.

**Accompanying Supply Items:** 90 days from the original purchase date or the rated life of the supply, whichever comes first.

### What is NOT covered:

This warranty does not cover:

- Physical damage to this Product.
  - Damage caused by improper installation, improper or abnormal use, misuse, neglect or accident (including but not limited to transporting this Product without the proper preparation and/or packaging)
  - Damage caused by another device or software used with this Product (including but not limited to damage resulting from use of non-Brother brand parts, supply and accessory items)
- Supply and Accessory Items that have expired in accordance with a rated life or Best By date.
- Normal Periodic Maintenance Items beyond their rated life. For detailed machine information, see the User's Guides at [support.brother.com/manuals](http://support.brother.com/manuals).
- Problems arising from anything other than defects in materials or workmanship.

This limited warranty is VOID if this Product has been altered or modified in any way, including but not limited to attempted warranty repair without authorization from Brother and/or alteration/removal of the serial number or rating plate.

### What to do if you think your Product is eligible for warranty service:

Report your issue to either Brother Customer Service or a Brother Authorized Service Center within the applicable warranty period.

To contact our Brother Customer Service Hotline, call 1-877-BROTHER (1-877-276-8437) or visit <https://www.brother-usa.com/contact-us>.

For the name of a local Brother Authorized Service Center(s), call our Brother Customer Service Hotline at the number above or visit <https://www.brother-usa.com/dealer-locator>.

Supply Brother or the Brother Authorized Service Center with a copy of your dated bill of sale showing that this Product was purchased from an authorized Brother reseller within the U.S.

### What Brother will do:

If the problem reported concerning your Machine and/or accompanying Supply and Accessory Items is covered by this warranty, Brother or its Authorized Service Center will repair or replace the Machine and/or accompanying Supply and Accessory Items at no charge to you for parts or labor.

The decision as to whether to repair or replace the Machine and/or accompanying Supply and Accessory Items is made by Brother in its sole discretion.

Brother reserves the right to supply a refurbished or remanufactured replacement Machine and/or accompanying Supply and Accessory Items and/or use refurbished parts, provided such replacement products conform to the manufacturer's specifications for new product/parts.

Brother reserves the right to supply a replacement Product of a different model provided the replacement Product is of a similar form-factor and provides similar function to the original Product.

The repaired or replacement Machine and/or accompanying Supply and Accessory Items will be sent to you freight prepaid or made available for you to pick up at a Brother Authorized Service Center.

If the Machine and/or accompanying Supply and Accessory Items are not covered by this warranty, you will be charged for shipping the Machine and/or accompanying Supply and Accessory Items back to you and charged for any service and/or replacement parts/products at Brother's then current published rates.

The foregoing are your sole and exclusive remedies under this warranty.

### Important:

Brother recommends that you keep all original packing materials in the event that you need to ship this Product.

### What Brother may ask you to do:

If Brother elects to repair the Machine, you may be required to deliver (by hand if you prefer) or ship the Product, properly packaged, freight prepaid, to the Authorized Service Center together with a photocopy of your bill of sale.

You are responsible for the cost of shipping, packing the Product, and insurance, if desired. Brother is not responsible for loss or damage to this Product in shipping.

### Limitations:

Brother is not responsible for damage to or loss of any equipment, media, programs or data related to the use of this Product.

Except for the repair or replacement as described above, Brother shall not be liable for any direct, indirect, incidental or consequential damages or specific relief.

Because some states do not allow the exclusion or limitation of consequential or incidental damages, the above limitation may not apply to you.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, WHETHER EXPRESSED BY AFFIRMATION, PROMISE, DESCRIPTION, DRAWING, MODEL OR SAMPLE. ANY AND ALL WARRANTIES OTHER THAN THIS ONE, WHETHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED.

This Limited Warranty is the only warranty that Brother is giving for this Product. It is the final expression and the exclusive and only statement of Brother's obligations to you. It replaces all other agreements and understandings that you may have with Brother or its representatives.

This warranty gives you certain rights and you may also have other rights that may vary from state to state.