

GT DIGITAL GARMENT PRINTERS

For Technical Assistance Please Call Toll Free 1-877-4BROTHER Email: tsupport@brother.com

Inserting USB Hub to 3.0 USB Ports

When a large print file is sent to the printer via a 3.0 USB port, it is possible that the PC will not recognize the printer and the file will not be uploaded to the printer successfully. This type of USB port is very common on computers using Windows 8.0 and 8.1 operating systems. To remedy this situation a USB hub should be used.



Insert the Hub cable into the 3.0 USB port of the PC and connect the printer USB cable to the USB Hub. Send designs to the printer as usual.



Your dealer(s)-distributor(s) are your first line of support, please contact them for prompt assistance. If you do not have a dealer(s)-distributor(s) refer to our website http://www.brotherusa.com. For additional information contact Technical Support at 1-877-427-6843 or tsupport@brother.com. Any information within this document is subject to change.