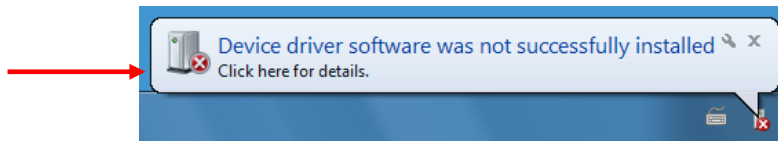


**Model :** GT-541,GT-782, GT-3 Series

**Title:** Troubleshooting in installing Printer Driver to Windows 7

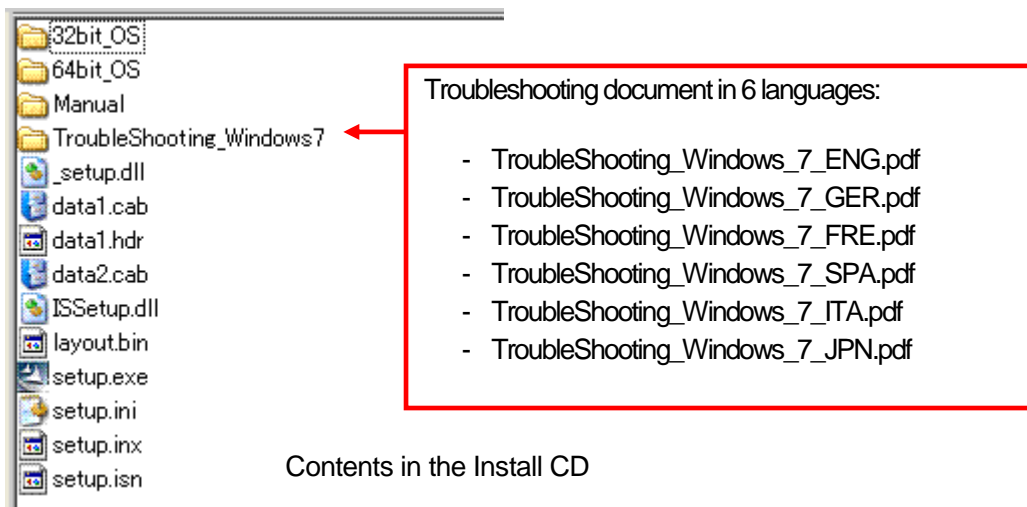
**< Contents >**

Occasionally the Windows 7 cannot recognize GT Printer Driver (USB). At this moment all we can offer is to show you how to troubleshoot, to save GT-3 from “Unspecified Device” status. If you feel that **your PC does not recognize GT-3 in connecting your PC and GT with USB cable in initial installation**, click on “Click here for details” in the balloon error (one example) and you can find out that your PC does not recognize GT.



Sometimes the balloon error may NOT appear in your PC. In that case, open the Control Panel and click on the [ Devices and Printers ] icon to confirm if the GT printer is indicated as “**Unspecified Device.**”

The instruction “TroubleShooting\_Windows\_7\_XXX.pdf” (xxx shows language) is prepared in the Install CD or the downloaded folder. Open the instruction PDF and troubleshoot.



Contents in the Install CD

**< Issue & Countermeasure >**

This error may occur when PC is connected to GT with USB cable in an unexpected timing when you install by following the instructions written in the instruction manual "3-3. Preparing your PC". Or there may be other situations that we do not know. First of all, install the Printer Driver properly (GT FileOutput Printer Driver first, turn ON the GT printer, and then connect with USB 2.0 cable and follow the Wizard) and confirm with the Control Panel.

Thank you.