Brother™ Two-Year Limited Warranty and Replacement Service
(USA Only)

Who is covered:
- This limited warranty ("warranty") is given only to the original end-user/retail purchaser (referred to in this warranty as 
  "Original Purchaser") of the accompanying product, consumables and accessories (collectively referred to in this warranty as 
  "this Product").
- If you purchased a product from someone other than an authorized Brother reseller in the United States or if the product was 
  used (including but not limited to floor models or refurbished products by 
  someone other than Brother), prior to your purchase you are not the Original 
  Purchaser and the product that you purchased is not covered by this warranty.

What is covered:
- This Product includes a Machine and Consumable and Accessory Items. Consumable and Accessory Items include 
  but are not limited to print heads, toner, drums, ink cartridges, print cartridges, corona wires, handset battery, refill 
  ribbons, thermal PLUs paper and thermal paper.
- Except as otherwise provided herein, Brother warrants that the Machine and the 
  accompanying Consumable and Accessory Items will be free from defects 
  in materials and workmanship, when used under normal conditions.
- This warranty applies only to products purchased and used in the United States. For products purchased in, but used 
  outside, the United States, this warranty covers only warranty service within the United States (and does not include 
  shipping outside the United States).

What is the length of the Warranty Periods:
- Machines: two years from the original 
  purchase date.
- Accompanying Consumable and Accessory Items: 90 days from the original 
  purchase date or the rated life of 
  consumable, whichever comes first.

What is NOT covered:
- This warranty does not cover:
  (1) Physical damage to this Product;
  (2) Damage caused by improper installation, 
      improper or abnormal use, misuse, 
      neglect or accident (including but not 
      limited to transporting this Product 
      without the proper preparation and/or 
      packaging);
  (3) Damage caused by another device or 
      software used with this Product (including 
      but not limited to damage resulting from 
      the use of non-BrotherTM brand parts and 
      Consumable and Accessory Items);
  (4) Consumable and Accessory Items that 
      expired in accordance with a rated life;
  (5) Problems arising from other than defects 
      in materials or workmanship; and,
  (6) Normal Periodic Maintenance Items 
      beyond their rated life, such as Waste Ink 
      Absorber, Paper Feeding Kits, Fuser and 
      Laser Units.

What the warranty is VOID if this Product 
  has been altered or modified in any way 
  (including but not limited to attempting 
  warranty repair without authorization from 
  Brother and/or alteration/removal of the serial number).

What to do if you think your Product is 
  eligible for warranty service:
- Report your issue to either our Customer 
  Service Hotline at 1-877-843-7575 (USA) or to a Brother Authorized Service Center (USA Only) 
  (1-877-843-7575) or to a Brother Authorized Service Center within the applicable warranty period. 
  Supply Brother or the Brother Authorized Service Center with a copy of your 
  dated bill of sale showing that this Product was purchased within the U.S. For the name 
  of local Brother Authorized Service Center(s), call 1-877-843-7575 (USA) or 
  visit www.brother-usa.com.

What Brother will ask you to do:
- After contacting Brother or a Brother 
  Authorized Service Center, you may be 
  required to deliver (by hand if you prefer) or 
  send the Product properly packaged, freight 
  prepaid, to the Authorized Service Center 
  together with a photocopy of your bill of sale. 
  You are responsible for the cost of 
  shipping, packing, product, and insurance 
  (if you desire). You are also responsible 
  for loss or damage to this Product in 
  shipping.

What Brother will do:
- If the problem reported concerning your 
  Machine and/or accompanying Consumable 
  and Accessory Items is covered by this 
  warranty and if you first reported the problem 
  to Brother or an Authorized Service Center 
  within the applicable warranty period, Brother 
  or its Authorized Service Center will repair or 
  replace the Machine and/or accompanying 
  Consumable and Accessory Items at no 
  charge to you for parts or labor. The decision 
  as to whether to repair or replace the 
  Machine and/or accompanying Consumable 
  and Accessory Items is made by Brother in 
  its sole discretion. Brother reserves the right 
  to supply a refurbished or remanufactured 
  replacement Machine and/or accompanying 
  Consumable and Accessory Items and use 
  refurbished parts provided such replacement 
  products conform to the manufacturer’s 
  specifications for new product/parts. The 
  repaired or replacement Machine and/or 
  accompanying Consumable and Accessory 
  Items will be returned to you freight prepaid 
  or made available for you to pick up at a 
  conveniently located Authorized Service 
  Center.

If the Machine and/or accompanying 
  Consumable and Accessory Items are not 
  covered by this warranty (either stage), you 
  will be charged for shipping the Machine 
  and/or accompanying Consumable and 
  Accessory Items back to you and charged for 
  any service and/or replacement 
  parts/products at Brother’s then current 
  published rates.

The foregoing are your sole (i.e., only) and 
  exclusive remedies under this warranty.

What happens when Brother elects to 
  replace your Machine:
- When a replacement Machine is authorized 
  by Brother, and you have delivered the 
  Machine to an Authorized Service Center, the 
  Authorized Service Center will provide you 
  with a replacement Machine after receiving 
  one from Brother. If you are dealing directly 
  with Brother’s Express Exchange Service 
  Brother will send to you a replacement 
  Machine shipped for receipt within two 
  business days, with the understanding that 
  you have provided the required proof of 
  purchase information for the Machine that 
  Brother agreed to replace. You are then 
  expected to pack the Machine that Brother 
  agreed to replace in the package from the 
  replacement Machine and return it to Brother 
  using the pre-paid freight bill supplied by 
  Brother in accordance with the instructions 
  provided by Brother. Since you will be in 
  possession of two machines, Brother will 
  require that you provide a valid major credit 
  card number. Brother will issue a hold 
  against the credit card account number that 
  you provide until Brother receives your 
  original Product and determines that your 
  original Product is entitled to warranty 
  coverage. Your credit card bill will be charged 
  up to the cost of a new Product only if: (i) you 
  do not return your original Product to Brother 
  within five (5) business days; (ii) the problems 
  with your original Product are not covered by 
  the limited warranty; (iii) the proper packaging 
  instructions are not followed and has caused 
  damage to the product; or (iv) the warranty 
  period on your original Product has expired or 
  has not been sufficiently validated with a 
  copy of the proof of purchase (bill of sale). 
  The replacement Machine you receive (even 
  if refurbished or remanufactured) will be 
  covered by the balance of the limited 
  warranty period remaining on the original 
  Product, plus an additional thirty (30) days. 
  You will keep the replacement Machine that 
  is sent to you and your original Machine shall 
  become the property of Brother. Retain your 
  original Accessory Items and a copy of the 
  return freight bill, signed by the courier.

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Limitations:
Brother is not responsible for damage to or loss of any equipment, media, programs or data related to the use of this Product. Except for the repair or replacement as described above, Brother shall not be liable for any direct, indirect, incidental or consequential damages or specific relief. Because some states do not allow the exclusion or limitation of consequential or incidental damages, the above limitation may not apply to you.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, WHETHER EXPRESSED BY AFFIRMATION, PROMISE, DESCRIPTION, DRAWING, MODEL OR SAMPLE. ANY AND ALL WARRANTIES OTHER THAN THIS ONE, WHETHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED.

• This Limited Warranty is the only warranty that Brother is giving for this Product. It is the final expression and the exclusive and only statement of Brother's obligations to you. It replaces all other agreements and understandings that you may have with Brother or its representatives.
• This warranty gives you certain rights and you may also have other rights that may vary from state to state.
• This Limited Warranty (and Brother's obligation to you) may not be changed in any way unless you and Brother sign the same piece of paper in which we (1) refer to this Product and your bill of sale date, (2) describe the change to this warranty and (3) agree to make that change.

Important: We recommend that you keep all original packing materials, in the event that you ship this Product.