

# Brother Laser Printer / Scanner / Copier



## **User's Guide**



Please read this manual thoroughly before using the printer. You can print or view this manual from the CD-ROM at any time, please keep the CD-ROM in a convenient place for quick and easy reference at all times.

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## **Definitions of Warnings, Cautions, and Notes**

The following conventions are used in this User's Guide:

## \land Warning

Indicates warnings that must be observed to prevent possible personal injury.

## **Caution**

Indicates cautions that must be observed to use the machine properly or prevent damage to the machine.

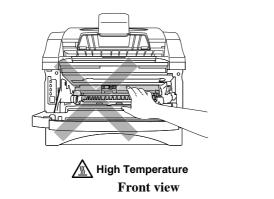
## Note

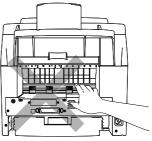
Indicates notes and useful tips to remember when using the machine.

## To Use the Machine Safely

### 🗥 Warning

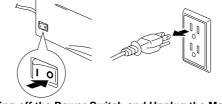
• After you have just used the machine, some internal parts of the machine are extremely hot. When you open the front cover or rear cover, never touch the shaded parts shown in the following illustration.





High Temperature Rear view

• There are high voltage electrodes inside the machine. Before cleaning the machine, make sure you have turned off the power switch and unplugged the power cord from the power outlet.

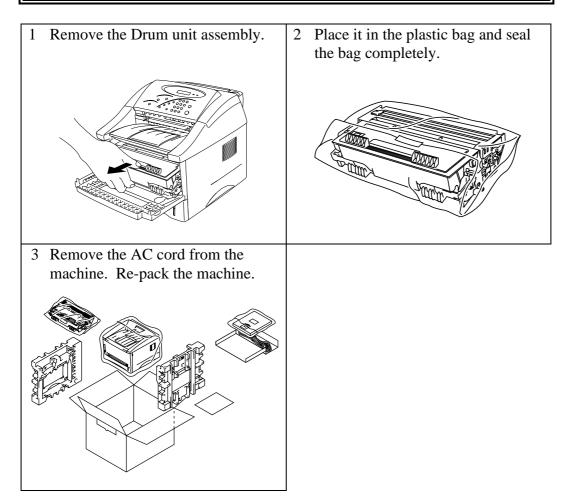


## **Shipment of the Printer**

If for any reason you must ship your Machine, carefully package the Machine to avoid any damage during transit. It is recommended that you save and use the original packaging. The Machine should also be adequately insured with the carrier.

## **Caution**

When shipping the Machine, the DRUM UNIT assembly including the TONER CARTRIDGE must be removed from the Machine and placed in the plastic bag. Failure to remove the unit and place it in the plastic bag during shipping will cause severe damage to the Machine and will VOID THE WARRANTY.



## (For USA & CANADA Only)

For technical and operational assistance, please call:		
In USA	1-800-276-7746 949-859-9700 Ext. 32	(outside California) 29 (within California)
In CANADA	1-800-853-6660 514-685-6464	(within Montreal)
If you have comme	ents or suggestions, pleas	se write us at:
In USA	Printer Customer Supp Brother International Co 15 Musick Irvine, CA 92618	
In CANADA	Brother International Co - Marketing Dept. 1, rue Hôtel de Ville Dollard-des-Ormeaux,	orporation (Canada), Ltd. PQ, Canada H9B 3H6
BBSFor downloading drivers from our Bulletin Board Service, call:In USA1-888-298-3616In CANADA1-514-685-2040Please log on to our BBS with your first name, last name and a four digit number for yourpassword. Our BBS supports modem speeds up to 14,400, 8 bits no parity, 1 stop bit.		
Fax-Back System Brother Customer Service has installed an easy to use Fax-Back System so you can get instant answers to common technical questions and product information for all Brother products. This is available 24 hours a day, 7 days a week. You can use the system to send the information to any fax machine, not just the one you are calling from. Please call 1-800-521-2846 (U.S.A) or 1-800-681-9838 (Canada) and follow the voice prompts to receive faxed instructions on how to use the system and your index of Fax-Back subjects.		
DEALERS/SERVICE CENTERS (USA only) For the name of an authorized dealer or service center, call 1-800-284-4357.		
SERVICE CENTERS (Canada only) For service center addresses in Canada, call 1-800-853-6660		
[		

INTERNET ADDRESS For technical questions and downloading drivers: http://www.brother.com

## CHAPTER 1 ABOUT THIS PRINTER

## Make Sure All the Items Are in the Carton

## **Carton Contents**

When you unpack the printer, check to see that you have all of the following items:

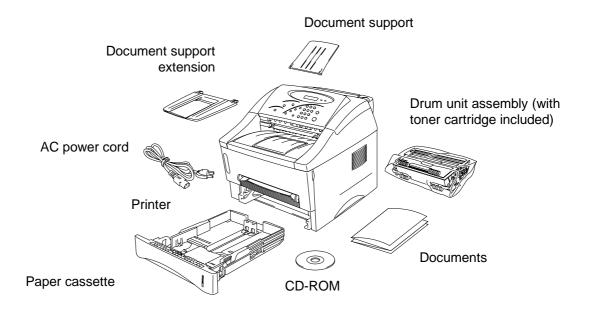


Fig. 1-1 Printer Carton Contents

Carton Contents may differ from one country to another.

## **About your printer**

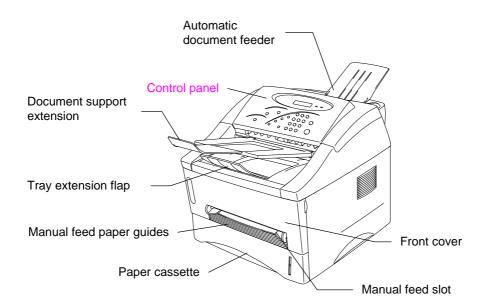


Fig. 1-2 Front View

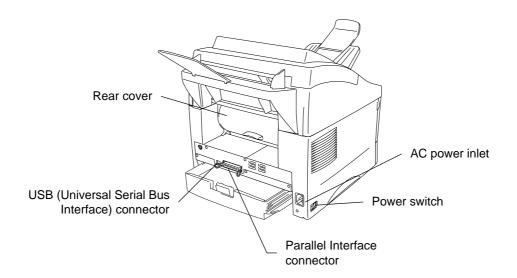


Fig. 1-3 Rear View

## Features of your printer

#### **Full Copier Function**

Multiple copies are easy to print using the Sort key on the control panel. For more information, see "How to Copy" in this Chapter.

#### □ High Resolution and Fast Printing Speed

True 600 x 600 dpi with microfine toner and up to 12 pages per minute (ppm) print speed (using A4 or Letter size paper).

#### **Quick Print Setup**

In a small selection window on your computer screen, you can easily make changes to settings that you use frequently.

#### □ Versatile Paper Handling

This printer loads paper automatically from the paper cassette. You can load A4, letter, B5, Executive, A5 and A6 size paper. The manual feed slot allows you to load pages manually, one sheet at a time, so you can use special types of paper. For additional information, see "What kind of paper can I use" in this Chapter.

## Document Management Application 'PaperPort<sup>®</sup> for Brother Software' (For USA/Canada)

PaperPort<sup>®</sup> for Brother Software is a document management application which contains a viewer, editor and filing system plus various links to other applications. PaperPort<sup>®</sup> for Brother Software is a sophisticated application and has widespread industry acceptance and endorsements. For more information, see "How to Scan" in this Chapter.

## □ Sophisticated Viewer and Document management Software 'Wordcraft Unimessage<sup>™</sup> Pro' (For other Countries)

Wordcraft Unimessage<sup>™</sup> Pro Viewer is a sophisticated viewer for displaying and editing graphic files. In addition to the usual image editing functions (object drawing, annotations, highlighting, etc.) you will also be able to use this software to view both colour and monochrome images, create cover sheets for use with the P2500, display thumbnails of graphics files in any of your directories and set up a referencing system for your files using DIR (Document Indexing Retrieval). For more information, see "How to Scan" in this Chapter.

## □ TWAIN Compliant Scanner Driver (For Windows<sup>®</sup> and Macintosh users)

The scanner driver is TWAIN compliant which is a defacto standard. You can use the scanner in other TWAIN compliant applications as well as in the PaperPort<sup>®</sup> application or Unimessage<sup>TM</sup> Pro viewer application.

## □ Enhanced Printing Performance and User-friendly Operation for Windows<sup>®</sup>

The dedicated printer drivers for Microsoft<sup>®</sup> Windows<sup>®</sup> 95/98, Windows  $3.1x^{\$}$  and Windows NT<sup>®</sup> 4.0 are available on the CD-ROM supplied with your printer. You can easily install them into your Windows system using our installer program. The driver supports our unique compression mode to enhance the printing speed in Windows applications and allows you to choose various printer settings including toner save mode, custom paper size, sleep mode, gray scale adjustment, resolution and many layout functions and so forth. You can easily set these print options through the Printer Setup Menu.

#### **D** Popular Printer Emulation Support

The printer supports HP LaserJet 5P (PCL5e). When you use DOS application software or Windows® version 3.0 or earlier, you can use this emulation to operate the printer.

## □ Printer Status Monitor for USB interface cable or LPTx port users only (For Windows 95/98 users only)

The printer driver can monitor the status of your printer using bi-directional parallel communications. The use of a high quality IEEE 1284 compliant bi-directional parallel printer cable is recommended.

The printer status monitor program can show the current status of your printer. If an error occurs, the status monitor will let you know what to correct. For example: when your printer is out of paper, the status monitor will display "Cover Open" and instructions for loading paper.

## □ USB Interface (For Windows 98, iMac and Power Macintosh G3 with USB users Only)

This printer can be connected by the USB (Universal Serial Bus) Interface to a PC that has a USB interface. Drivers to allow you to use the USB port are provided on the CD-ROM supplied with the printer.

#### **Remote Printer Console Program for DOS**

The Remote Printer Console (RPC) utility program is available on the CD-ROM supplied with your machine. When you operate your computer in a DOS (Disk Operating System) environment, this program allows you to easily change the default settings of fonts, page setup and emulations.

This program also provides a status monitor program, which is a Terminateand-Stay Resident (TSR) program. It can monitor the printer status while running in the background and report the current status or errors on your computer screen.

#### **Enhanced Memory Management**

The printer provides its own data compression technology in the printer hardware and the supplied printer driver software, which compresses graphic and font data efficiently into the printer's memory. You can avoid memory errors and print most full page 600 dpi graphic and text data, including larger fonts, with the printer's standard memory.

#### **Environment-Friendly**

#### **Economy Printing Mode**

This feature will cut your printing cost by saving toner. It is useful to print draft copies for proof-reading. You can select economy modes through the Windows printer driver supplied with your printer.

#### Sleep Mode (Power Save Mode)

When the printer is not used for a certain period of time, it goes into sleep mode to reduce power consumption. The printer consumes less than 10 Watts when in sleep mode.

#### Low Running Cost

Since the toner cartridge is separate from the drum unit, you must replace only the toner cartridge after approximately 3,000 pages, this is both cost effective and ecologically friendly. (An optional high capacity toner unit that will print up to 6,000 pages is also available for this printer.)

The actual number of pages printed with a toner cartridge may vary depending on your average type of print job, the figures quoted are based on 5% coverage per page.

You can print up to 20,000 pages with the drum unit, however there are many factors that determine the actual drum life.

## **Bar Code Print**

This printer can print the following 11 types of bar codes:

- Code 39
- Interleaved 2 of 5
- EAN-8
- EAN-13
- UPC-A
- EAN-128

- UPC-E
- Codabar
- US-PostNet
- ISBN
- Code 128

## What Are the Available Printer Options

#### Lower Tray Unit (LT-400)

A lower tray unit expands the paper source capacity. You can load extra paper and switch between the upper and lower paper sources automatically. See "The Lower Tray Unit" in Chapter 2.

#### □ Memory Board

The printer has 4.0 Mbytes of standard memory. You can add one board of additional memory. The memory can be expanded up to a total of 12 or 20 Mbytes by installing a recognized 8MB(ME-8000) or 16MB (ME-16000) optional memory board. We recommend that you add memory if you want to print graphics at higher resolutions. When you add an optional memory board, it increases the performance of printer operations. See "How to add extra Memory" in Chapter 2.

#### **External Print Server (Brother NC-2010p)**

An optional Network print server Brother NC-2010p is available, which allows your printer to be connected to your Network using a parallel interface. See "What is the Brother print server (NC-2010p)" in Chapter 2.

## **Choose a Location**

Please take note of the following before using the printer.

## **Power Supply**

- Use the printer within the specified power range. AC power: ±10% of the rated power voltage in your country Frequency: 50 Hz (220 V- 240 V) or 50/60 Hz (110–120 V)
- The power cord, including extensions, should not exceed 5 meters (16.5 feet).
- Do not share the same power circuit with other high-power appliances, particularly an air conditioner, copier or shredder. If you must use the printer with these appliances, we recommend that you use an isolation transformer or a high-frequency noise filter.
- Use a voltage regulator if the power source is not stable.

## **Environment**

The printer should be installed near a power outlet, that is easily accessible.

• Use the printer only within the following ranges of temperature and humidity.

Ambient temperature:	10°C to 32.5°C (50_F to 90.5_F)
Ambient humidity:	20% to 80% (without condensation)

- The printer should be used in a well ventilated room.
- Place the printer on a flat, horizontal surface.
- Keep the printer clean. Do not place the printer in a dusty place.
- Do not place the printer where the vent for the printer fan is blocked. Keep approximately 100 mm (3.4 inches) between the fan vent and the wall.
- Do not place the printer where it will be exposed to direct sunlight. Use a blind or a heavy curtain to protect the printer from direct if you must place it near a window.

- Do not place the printer near devices that contain magnets or generate magnetic fields.
- Do not subject the printer to strong physical shocks or vibrations.
- Do not expose the printer to open flames or salty or corrosive gasses.
- Do not place objects on top of the printer.
- Do not place the printer near an air conditioner.
- Keep the printer horizontal when you move it.
- Do not cover the vents in the side cover.

## System Requirements for the Brother Printing Solution for Windows<sup>®</sup>

Check the following system requirements to setup and operate the printer in Brother Printing Solution for Windows:

CPU	• IBM PC or compatible with 80486 SX or higher
	microprocessor
Interface	• Parallel interface (or printer port) and USB interface
	(Windows <sup>®</sup> 98 only)
RAM	• 8 MB or more of memory (for Windows <sup>®</sup> 3.1/3.11)
	16 MB or more of memory (for Windows <sup>®</sup> 95/98/NT)
Hard Disk	• 10 MB of space available on your hard disk for the printer
	and scanner driver and all fonts
	• 20 MB of space available on your hard disk for PaperPort <sup>®</sup>
	for Brother software
	• 40 MB of space available on your hard disk for Wordcraft
	Unimessage <sup>®</sup> Pro software
Operating	• Microsoft Windows <sup>®</sup> 3.1/3.11, Windows <sup>®</sup> 95/98 or
System	Windows <sup>®</sup> NT <sup>®</sup> 4.0

## What Type of paper can I use

## Media Type

	Paper type	Paper size
Paper cassette	Cut sheet	letter, A4, ISO B5,
(standard)		Executive, A5, A6,
		legal (USA and Canada Only)
	Transparency	A4 and letter
Manual feed slot	Cut sheet	letter, A4, B5 (JIS/ISO),
		Executive, A5, A6, legal
	Envelope	COM 10, Monarch, C5, DL
		and ISO B5
	Organizer	Day-Timer <sup>®</sup> J, K, L
	Transparency	A4, Letter
	Label	A4, Letter
	Custom sizes	70-216 x 116-356 mm,
		2.75-8.5 x 4.57 -14 inches
Optional lower paper	cut sheet	letter, A4, ISO B5,
cassette		Executive, A5 and legal (US
		and Canada Only)

## Paper specification for the cassette

	Cut Sheet
Basis Weight	64 to 105 $g/m^2$
	(17 to 28 lb.)
Caliper	0.08 to 0.13 mm
	(0.003 to 0.005 inches.)
Moisture Content	4% to 6% by weight

## Manual feed slot

	Cut Sheet	Envelope
Basis Weight	64 to 157 $g/m^2$	75 to 90 g/m <sup>2</sup> single
	(17 to 42 lb.)	thickness (20 to 24 lb.)
Caliper	0.08 to 0.2 mm	0.084 to 0.14 mm
_	$(\pm 0.003 \text{ to } \pm 0.008 \text{ in.})$	(0.0033 to 0.005 in.)
		single thickness
Moisture Content	4% to 6% by weight	4% to 6% by weight

### 🖋 Note

We recommend you only use labels or transparencies that are designed for use in laser printers.

To avoid damage to the printer, the printing speed may change automatically, depending on the paper size in use.

## **Paper Capacity**

## Multi-purpose paper cassette

A4/Letter paper:	Approx. 250 sheets of 80 g/m <sup>2</sup> (21 lb.)
	Up to 27 mm (1.06 inch) in height (up to the mark)

Transparency: 10 sheets

## Printing to the front output tray (pages are face down)

A4/Letter paper: Approx. 150 sheets of 80  $g/m^2$  (21 lb.)

## Printing to the rear output tray (pages are face up)

Thicker paper: Single sheets of thicker paper

## **Recommended paper**

Cut sheet:	Xerox 4200 (in USA) / Xerox 80 Premier Paper (in Europe) or equivalent		
Label:	Avery laser label or equivalent		
Transparencies:	3M CG3300 or equivalent		

### **Remarks about paper**

- We recommend that you test paper, especially special sizes and types of paper, including heavy paper, on this printer before you purchase large quantities.
- Avoid using coated paper, such as vinyl coated paper.
- Avoid using preprinted or highly textured paper.
- For optimum print quality, use a recommended type of paper, especially for plain paper and transparencies. For more information on paper specifications, consult your nearest Brother authorized sales representative or the place where you purchased your printer .
- If the paper has problems feeding from the paper cassette, use the manual feed slot and try again.
- To avoid damage to the printer's drum unit, use neutral paper. Do not use acid paper.
- For optimum print quality, make sure you select the appropriate media type in the printer driver.
- If you use the printer for special print jobs for more than short periods of time (for example, printing of name cards) the print quality may be degraded or the life of the drum unit may be shortened.

## **Cut Sheet**

We recommend that you use long-grained paper for the best print quality. If you are using short-grained paper, it may cause paper jams.

## Labels / Transparencies

- Avoid feeding labels with the carrier sheet exposed, or your printer will be damaged.
- We recommend that you use only labels and transparencies that are designed for use in laser printers.

## **Special Paper**

- Before using paper with holes, such as organizer sheets, you must fan the stack well to avoid paper jams and misfeeds.
- Do not use organizer sheets that are stuck together. The glue that is used might cause damage to the printer .
- Before using any paper, make sure that it is not curled. If it is curled, you should straighten the paper as much as possible. Feeding curled paper can cause paper jams and misfeeds.

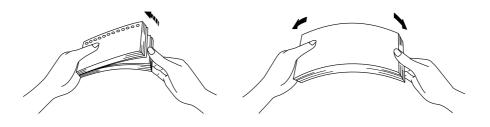


Fig. 1-4 Fan the Paper and Straighten the Paper

• Different types of paper should not be loaded at the same time in the feeder, this may cause paper jams or misfeeds.

## Envelopes

The following types of envelopes are not recommended.

- Damaged, curled, wrinkled, or irregularly shaped envelopes
- Extremely shiny or highly textured envelopes
- Envelopes with clasps
- Envelopes with self-adhesive closures
- Envelopes of baggy construction
- Envelopes that are not sharply creased
- Embossed envelopes
- Envelopes already printed by a laser printer
- Envelopes pre-printed on the inside
- Envelopes that cannot be arranged uniformly when placed in a pile

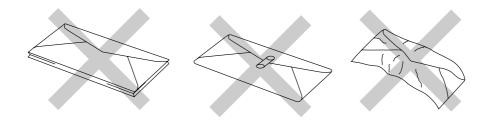
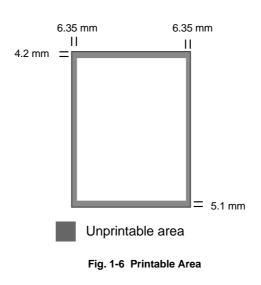


Fig. 1-5 Envelopes

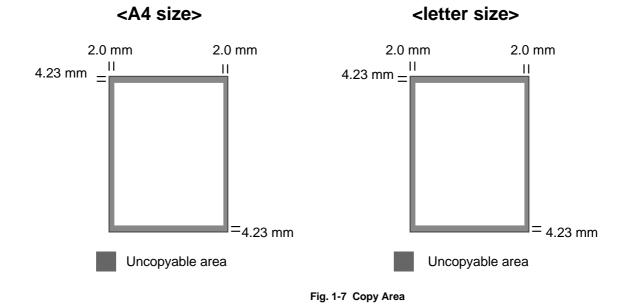
## **Print Mode**



The figure below shows the physically printable area.

## Copy Mode

The figure below shows the physically uncopyable area.



## Scan Mode

The figure below shows the physically unscannable area.

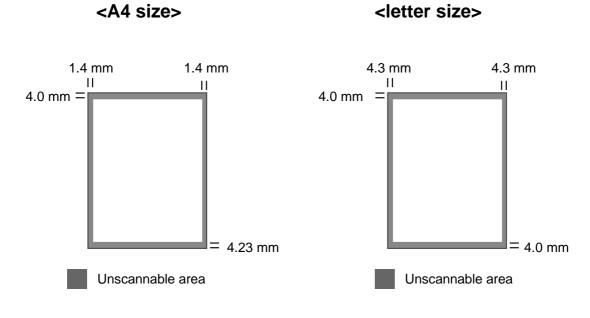


Fig. 1-8 Scannable Area

## What Type of documents can the Document Feeder Handle

The document feeder can handle documents that have the following specifications.

Document size:	148-216 mm wide, (5.8 - 8.5 inches) 100-360 mm long, (3.9 - 14.1 inches)	

Document Basis Weight: 64 to 90 g/m<sup>2</sup> (17.1 to 24 lb.)

Document Thickness: 0.07mm to 0.12mm

## **Paper Capacity**

A4/Letter paper: Approx. 30 sheets of 75  $g/m^2$  (20 lb.)

## **Caution**

- Do not load labels in the document feeder.
- Do not load transparencies in the document feeder.

#### 🖌 Note

- When loading multiple documents in the document feeder, load the same size and type of document.
- When loading multiple documents in the document feeder, fan the documents before loading.
- Documents printed in color might stick in the scanning unit. If this happens, clean the scanning unit.

## How to Load Paper into the Paper Cassette

**• 1.** Pull the paper cassette completely out of the printer .

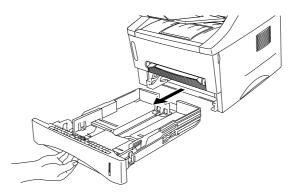


Fig. 1-9 Pull out the paper cassette

Slide the width and length paper adjusters of the paper cassette to fit the size of paper you want to load. Ensure that the paper guide catches locate correctly in the slots

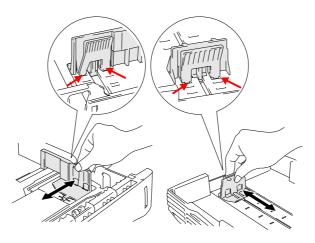


Fig. 1-10 Adjust the paper guides

**• 3.** Load paper into the paper cassette. Make sure that the paper is flat in the cassette at all four corners.

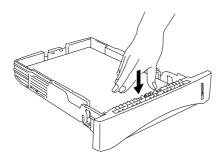
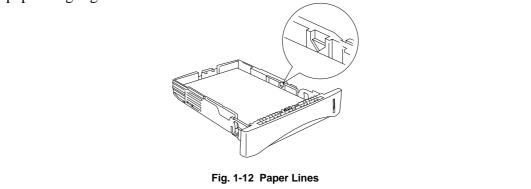


Fig. 1-11 Load the paper

#### / Note

Do not load more than 250 sheets of paper ( $80 \text{ g/m}^2$ ) in the cassette, or paper jams may occur. Paper should be loaded up to the indicated maximum on the paper height guide.



- 4. Slide the paper cassette into the printer. Make sure it is inserted completely into the printer.
- Select the size of paper that you loaded in the cassette by pressing the Paper size button.

### / Note

Change the paper size setting when you change the paper size in the paper cassette or manual feed.

## How to Load a Sheet of Paper Manually

#### 🖋 Note

Use both hands to insert the paper into the manual feed slot. When you insert paper into the manual feed slot, the printer automatically turns on the manual feed mode.

You may also view the technique of loading one sheet of paper manually in the instructional video on the supplied CD-ROM.

## <Windows<sup>®</sup> 95 / 98 and Windows<sup>®</sup> 3.1>

Brother P2500 se	ries Proper	ties			? ×
General Details	Sharing P	aper Print Qu	uality Device	Options Duplex	Watermark
Paper Size	Letter O	½ x 11 in		Paper <u>S</u> ource	
	Letter o	22 X I I IN			
Letter	Legal	Executive	A4	Manual Upper Paper C Lower Paper C Manual	
			Þ	Dual	
_ <u>C</u> opies0	rientation	Multiple P	age	<u>M</u> edia Typ	e
•	Por <u>t</u> rait	Normal		Regular	<b>-</b>
	<u>L</u> andscape	B <u>o</u> rder Line	е		
	À				
				<u>D</u> efault	A <u>b</u> out
		ОК	Cancel	Apply	Help

Fig. 1-13 Select manual feed mode for Windows 95/998 and 3.1

## <Windows NT<sup>®</sup> 4.0>

爹 Brother P2500 series Default		? ×
Page Setup Advanced Manual Duplex Device Options Watermark		
Brother P2500 series Document Settings     Paper/Output     Paper Size: <letter 11="" 8="" in="" x="" ½="">     Orientation: <portrait>     Paper Source: <manual feed="">     Copy Count: &lt;1 Copy&gt;     Graphic     Resolution: &lt;600&gt;     Scaling: &lt;100 %&gt;     Cocument Options</manual></portrait></letter>		
Change 'Paper Source' Setting Automatically Select Dual Upper Paper Cassette Manual Feed Manual Feed		
OK	Cancel	Help

Fig. 1-14 Select manual feed mode for Windows NT 4.0

**2.** Send the print data to the printer .

• 3. Use both hands to slide the manual feed slot paper guides to the width of paper you will use.



Fig. 1-15 Slide the width of the manual feed slot paper guides to fit the paper width

Insert the paper into the manual feed slot with both hands until the front edge of the paper touches the paper feed roller. Hold the paper in this position until the printer feeds the paper in automatically a short distance and then let go of the paper.



Fig. 1-16 Insert the paper

✓ 5. After the printer ejects the printed page, repeat Step 4 to insert the next sheet of paper. Repeat this process for each page to be printed.

## To print on thicker paper and card stock

When the rear cover is lifted up, the printer has a straight paper path from the manual feed slot to the rear of the printer. Use this paper feed and output method when you want to print on thicker paper or card stock.

- **• 1.** Select manual feed mode in the printer driver.
- **- 2.** Send the print data as usual.
- **- 3.** Lift up the rear cover at the back of the printer .

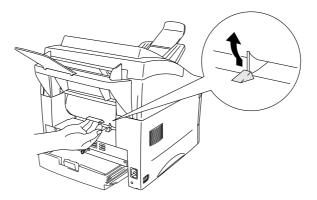
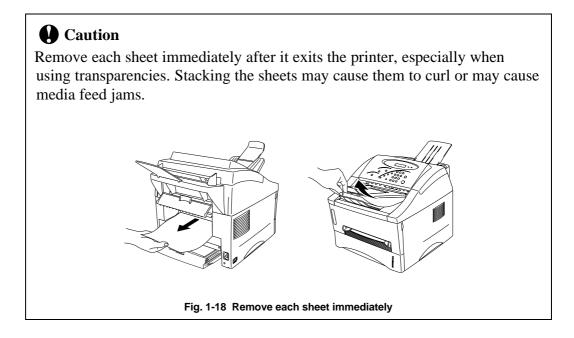


Fig. 1-17 Lift up the rear cover

Use both hands to slide the manual feed slot paper guides to the width of the paper you will use..

- ✓ 5. Use both hands to insert the paper into the manual feed slot, until you feel the front edge of the paper touch the paper feed roller. Hold the paper in this position until the printer feeds in the paper a short distance, then let go of the paper.
- After the printer ejects the printed page, insert the next sheet of paper as in step 5 above. The printer will wait until you insert the next sheet of paper. Repeat this as necessary for the number of pages you need to print.
- **7.** Close the rear cover of the printer when you have finished the print job.



## How to Print on Both Sides of the paper (Manual Duplexing)

The supplied printer drivers for Windows<sup>®</sup> 95/98, Windows<sup>®</sup> 3.1x and Windows NT<sup>®</sup> 4.0 all enable manual duplex printing. For more detailed information, please see the Help text in the printer driver.

#### Guidelines for printing on both sides of the paper

- 1 If the paper is too thin, it may wrinkle.
- 2 If the paper is curled, straighten it and then place it in the paper cassette.
- 3 Use regular paper. Do not use bond paper.
- 4 When loading paper in the paper cassette, empty the cassette first, then insert the printed paper only, printed side face up. (Do not add printed pages on top of the unprinted paper stack.)
- 5 If the paper is not feeding correctly, it is possible that the paper is curled. Remove the paper and straighten it.

## To print on both sides of the paper from the paper cassette

- **• 1.** From the driver, select the required manual duplex print mode.
- **2.** The printer will print all the even numbered pages first.



Fig. 1-19 Paper orientation for the paper cassette

 The printer will now automatically print all the odd pages on the reverse side of the paper.

### To print on both sides of the paper from the manual feed slot

#### Caution

- Before re-inserting the sheets, straighten them, to prevent paper feed errors.
- We do not recommend using very thin or very thick paper.
- When you use the Manual Duplex function, it is possible that paper jams may occur or print quality might not be satisfactory. If a paper jam has occurred, please see 'PAPER JAMS and how to clear them' in Chapter 4.
- From the driver, select the required manual duplex printing mode and manual feed mode.
- Using both hands, insert the paper into the manual feed slot with the side to be printed first facing up.
   Follow the instructions on the computer screen.
   Repeat this process until you have printed all the even numbered pages.
- ✓ 3. Remove the printed even numbered pages from the output tray and re-insert them in order into the manual feed slot, loading the paper with the side to be printed (blank side) face up and the top of the printed side toward the printer. Follow the instructions on the computer screen.



Fig. 1-20 Paper operation for the manual feed slot

Repeat step 3 until you have printed all the odd numbered pages on the reverse side of the paper.

# How to Copy

The printer allows you to make high-quality photocopies. Always make sure that paper is loaded in the paper cassette before making copies.

- Set the width of the document feeder paper guides using both hands to the paper width to be used.
- **• 2.** Insert the original document face down in the Document Feeder.



Fig. 1-21 Insert the original document

The following message appears on the control panel to indicate that the printer is ready to copy or scan.

READY COPY/SCAN

When you make a copy on paper fed from the manual feed slot, insert the print sheet of paper into the manual feed slot after setting your original documents.

You can select the following settings using the buttons on the control panel. To clear a setting, press the Clear button.

Enlarge/Reduce -	For further information, go to page 1-32
Density -	For further information, go to page 1-34
Document type -	For further information, go to page 1-33
Paper size -	For further information, go to page 1-35
Options	For further information, go to page 1-34

All these settings will be cleared after you press the **Clear** or **Copy** button except the **Paper Size** setting.

**4.** Use the **10 numeric keys** to set the required number of copies on the display.

NO.OF COPIES: 003

For more than 2 copies, you can choose the STACK or SORT options by pressing the **Sort** button.

SORT: STACKED

**5.** Press the **Copy** button.

To stop copying, press the **Stop** button.

STOP	KEY	PRESSED	

When the message below is displayed, press the Stop key again to eject the paper from the scanner feeder.

PRESS	STOP	KEY

You can reset all settings except the Paper size setting to their defaults for copying if you press the **Clear** button before copying.

### Various settings for copy

You can set various settings that are effective only for the next copy, after that the settings are cleared. The number of copies should be set last after the following settings have been made.

#### Enlarge/Reduce

You can make an enlarged or reduced copy by pressing the **Enlarge/Reduce** button, and then selecting an enlargement or reduction ratio.

#### <For USA/Canada>

You can reduce to 78%, 50% and manual.

or

You can enlarge to 120%, 150% and 200% and manual.

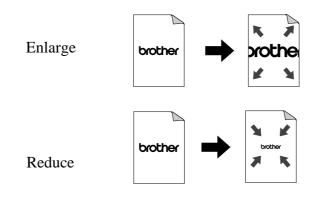
#### <For other Countries>

You can reduce to 87%, 71%, 50% and manual.

or

You can enlarge to 122%, 141%, 200% and manual.

You can set a reduction or enlargement ratio from 50 to 200 % by using the 10 numeric keys while 'MANUAL' is displayed on the LCD. Setting a value out of this range will produce an error message on the LCD.



The Enlarge/Reduce function works as shown in the figure below.

Fig. 1-22 Enlarge and Reduce

If the original document is larger than the print sheet size, you can change the reduction ratio automatically. For example, you might want to print an original A4 size document on B5 size paper.

The AUTO setting allows you to change the reduction ratio automatically to make the original document print in the printable area of print sheet size A4, letter, B5, A5 and B5. Use the **Paper size** button to select the size of your original document.

For more information, see 'Paper Size' in this Chapter.

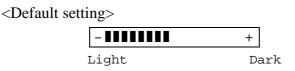
#### **Document type**

Select the original document type as TEXT, PHOTO and both.

DOC	TYPE:TEXT:	Select for original documents except that do not include photographic images.
DOC	TYPE: PHOTO:	Select for original documents that contain only photographic images.
DOC	TYPE:TXT/PH:	Select for original documents that contains both text and photos.

### Density

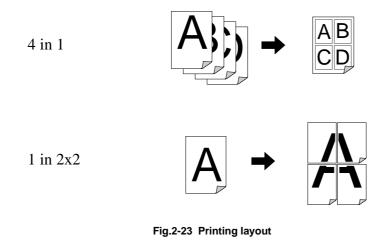
Adjust the density by pressing the **Density** button to alter the number of blocks on the display as shown below.



### Options

Makes Copies and changes the layout on the print sheet.

For example:



Before pressing the **Copy** button, select the paper size setting to match the size of paper in the paper cassette.

#### **Paper Size**

#### / Note

- This setting is for changing the size of paper in the paper cassette or for print media loaded from the manual feed slot.
- The Paper size selection is effective only when you copy using 'Enlarge/Reduce' copy or 'Options'.
- **T**1. Place the original document face down in the Document Feeder.
- **2.** Use the **Paper size** button to select the paper size of your print media.

You can select	Letter,	Legal,	A4,	в5,	A5,	Аб,	B6 and
	Executi	ve					

**4 3.** Press the **Copy** button to start making copies.

If you have purchased the optional Lower tray unit (LT-400), the panel settings are different for the Lower tray unit. For further information, see "The lower tray unit" in Chapter 2.

You can select STACK or SORT when making multiple copies.

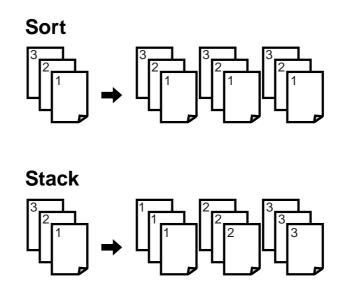


Fig. 1-24 Sort and Stack

# How to scan

# How to scan from the Paper Port<sup>®</sup> for Brother Software (for Windows<sup>®</sup> 3.1x/95/98/NT users in USA/Canada)

#### 🖋 Note

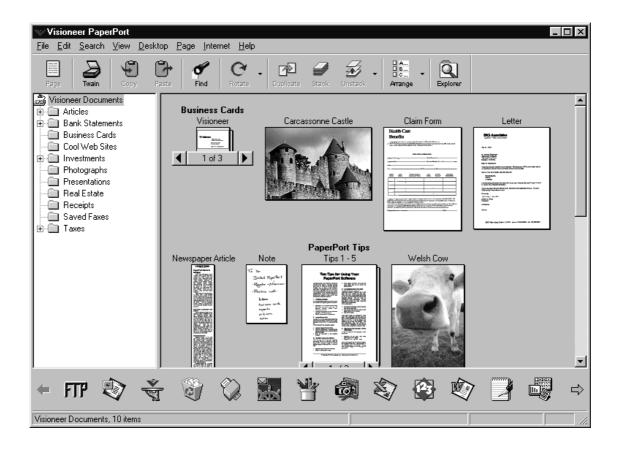
- It is recommended that "MFL ProControl Center" and "Brother 3in1 Resource Manager" always run when you use the scan function.
- Make sure that select source in the File menu of your application selects the 'TWAIN\_32 Brother P2500' or 'Brother P2500' if you have had a scanner application except Brother installed.

# Click the Twain icon.The scanner driver dialog is launched.

**4 3.** Make the necessary settings.

#### **4.** Press the **Start** button.

The scanned image will be shown on the desktop with the name 'Untitled-x'.



For further information about 'PaperPort', refer to the On-line Help in the application.

### Scanning from TWAIN compliant applications

The printer provides you with a TWAIN compliant scanner driver. This allows you to use the printer as scanner from any TWAIN compliant application such as PaperPort and Adobe Photoshop.

- **• 1.** Launch the application you wish to use.
- **2.** Select the 'Select Source' menu.
- **4.** Select the "Acquire" menu.
- **5.** Make the appropriate settings such as;
  - Scanning Resolution
  - Scanning Area etc.....

**• 6.** Click the **Start** button.

#### / Note

- Selecting the exact scanning area reduces the scanning data so that you can save transfer time and memory.
- Generally, the scanning resolution should be set according to the final output device. For example, when the output device is a monitor screen, 150 dpi scanning is enough. If a higher scan resolution is chosen the displayed output may not have any particular improvement.

# Scanning from Control Panel (For Windows 95/98/NT4.0 only)

This function makes it easy to scan from the printer control panel.

#### 🖋 Note

When the "MFL ProControl Center" and "Brother 3in1 Resource Manager" are not running in the Task Tray, the buttons for 'Scan to File' and 'Scan to Email' do not work. Please use these functions after running these programs.

#### Scan to File

- **• 1.** Insert the original document face down in the Document Feeder.
- **~** 2. "Brother MFL ProControl Center" window appears on your PC.
- **3.** Press the **Scan to File** button.

#### 🖋 Note

When you change the saving location for the scanned data, select the location by pressing the Scan to File button in 'Brother MFL ProControl Center'.

#### Scan to Email

- **• 1.** Insert the original document face down in the Document Feeder.
- **2.** Press the **Scan to Email** button
- 3. The Mailer launches automatically with the file you scanned attached to the mail.

# How to scan from the Unimessage<sup>™</sup> Pro Viewer Software (for Windows<sup>®</sup> 95/98/NT users in other Countries)

**• 1.** Launch the Unimessage Pro Viewer software.

#### / Note

- It is recommended that the "Brother 3in1 Resource Manager" is always running when you use the scan function.
- Make sure that 'Select Source' in the File menu in your application is selected to the P2500 if you have had another scanner application installed other than the Brother HL-P2500.
- Click the Scan to file button, the 'Scan multiple pages' window appears on your PC.
- Press the Scan button on the Scan multiple pages window and the Scanner Setup window appears.
- **4.** Adjust the following settings, if need, in the Scanner Setup window:
  - Resolution
  - Gray Scale (Black & White, Gray [Error Diffusion], True Gray)
  - Brightness
  - Contrast
  - Size
- **5.** Click the **Start** button on the Scanner Setup window .

- **• 6.** If required repeat step 2 to 5 to scan more pages.
- 7. Select the pages from the left column you want to use and click the Add button to include them in your document then click the OK button.

The scanned image will be shown in the Unimessage Pro 'Scanned images' folder.

Unimessage Pro - [Scanned images]							
🙀 <u>F</u> ile <u>E</u> dit ⊻iew Set <u>u</u> p (							_ 뭔 ×
Dpen Print Acquire	MA Find						
Personal folders	Ê (	∄ ≙ ⊠ × ∰ M	l 🖻				
Documents	00	Subject 🛆	То	From	Date	Time	Duration
Deleted items		Scanned image			99/10/02	3:56:58	
	0	Scanned image			99/10/02	3:56:35	
I I							•
For Help, press F1							

For further information about 'Unimessage Pro', refer to the On-line Help in the application.

### Scanning from TWAIN compliant applications

The printer provides you with a TWAIN compliant scanner driver. This allows you to use the printer as scanner from any TWAIN compliant application such as Unimessage Pro and Adobe Photoshop.

- **- 1.** Launch the application you wish to use.
- **☞ 3.** Select the 'TWAIN\_32 Brother P2500' or 'Brother P2500' and click Select.
- **4.** Select the "Acquire" menu.
- **5.** Make the appropriate settings such as;
  - Scanning Resolution
  - Scanning Area etc.....

**• 6.** Click the **Start** button.

#### 🖌 Note

- Selecting the exact scanning area reduces the scanning data so that you can save transfer time and memory.
- Generally, the scanning resolution should be set according to the final output device. For example, when the output device is a monitor screen, 150 dpi scanning is enough. If a higher scan resolution is chosen the displayed output may not have any particular improvement.

#### Scanning from the HL-P2500 Control Panel

This function makes it easy to scan from the printer control panel.

#### 🖋 Note

When the "Brother 3in1 Resource Manager" is not running in the Task Tray, the 'Scan to File' and 'Scan to Email' buttons do not work. Please use these functions after making sure the Resource Manager program is running.

#### Scan to File

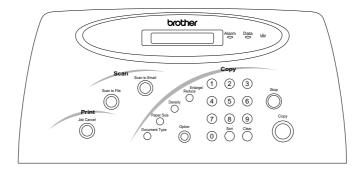
- **• 1.** Insert the original document face down in the Document Feeder.
- Press the Scan to File button. The scanned images at 300 dpi in Black and White will be shown in the Unimessage Pro 'Scanned images' folder.

#### Scan to Email

This function is used to quickly send images of your documents to people via email using your MAPI compatible email application.

- **• 1.** Insert the original document face down in the Document Feeder.
- Press the Scan to Email button. Unimessage Pro will start a new message in your MAPI compatible email application with the scanned image at 300 dpi in Black and White automatically attached.

# Functions of the Buttons on the control panel



This section refers to the following Buttons on the printer control panel.

Fig. 1-25 Control panel

For detailed information on the operation of the following buttons on the control panel, please see "How to copy" in this Chapter.

BUTTONS	Explanation			
Job Cancel	Pressing this button stops and cancels the printer operation			
	in progress. The printed sheet will ejected.			
Scan to File	Pressing this button starts scanning of the original			
	document into a file in the viewer software on your PC.			
Scan to Email	Pressing this button starts scanning the original document			
	into your e-mail software.			
Сору	Pressing this button starts copying.			
Stop	Pressing this button stops and cancels the copy operation			
	in progress. The original document and printed sheet will			
	be ejected.			
10 keys	Set the number of copies by using these keys when you			
	want to make multiple copies. The maximum number of			
	copies is 250.			
Sort	Press this button to sort multiple copies.			
Clear	Press this button to reset all copy settings to their defaults.			
Enlarge/Reduce	Set the enlarge/reduce ratio for the copy. The setting is			
	effective only for the next copy operation.			
Density	Set the print contrast by using this button.			
Document type	Set the copy mode.			
Paper size	Press this button to select the size of the printed sheet.			
Options	Pressing this button changes the layout on the print sheet			
-	for copying.			

# **Special Function**

There are some special functions that can be accessed by using the buttons on the control panel as described below.

- **• 1.** Turn the power switch off.
- **2.** Turn the power switch on while holding down the **Job cancel** button.
- ➡ 3. Select the number of the following available functions by using the 10 numeric keys.

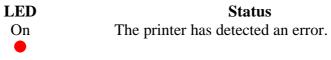
Key	LCD message	Action
1	TEST PRINT	Print Test page
2	PRINT CONFIG	Print Configuration
3	PRINT FONTS	Print fonts
4	HEX DUMP	Print the hexadecimal data
5	FACTORY RESET	Restore to default settings
		(Turn the Power switch on)
6	DRUM LIFE	Indicates the remaining drum life

# What do the LED indications mean

This section refers to the following LEDs on the printer control panel.

## **Alarm LED**

The Alarm LED indicates a printer error status.



When the Alarm LED is on and the printer has detected and error condition, refer to the 'Error Messages that Appear on the LCD Panel' section in Chapter 4 and clear the problem and make the printer ready to print.

### **Data LED**

LED	Status
On _	Print data remains in memory.
Blinking	The printer is receiving data from the computer.

# 📩 LED

LED	Status
On	The toner cartridge is empty.
Blinking	The toner cartridge is nearly empty.

When the toner cartridge is empty, replace the toner cartridge with a new one referring to Chapter 3.

# CHAPTER 2 OPTIONS

# **Optional Accessories and Supplies**

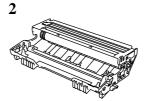
This printer has the following optional accessories and supplies, you can increase the capabilities of the printer with these items.

#### **Supplies**

	Item	Information
1	Toner cartridge	See page 3-2
2	Drum unit	See page 3-9

#### 1

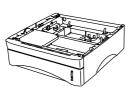


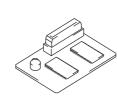


	Item	Features	Information
1	Lower Tray	Paper feeder and	See page 2-2
	Unit	250 sheet tray	
2	Memory Board	The memory can be	See page 2-4
		expanded up to a total of	
		12 or 20 Mbytes	
3	Print Server	It allows your printer to be	See page 2-8
		connected to your network	
		via the parallel interface.	

3

1





2



# The Lower Tray unit

The lower tray unit is an optional device that functions as a third paper source. It can contain a maximum of 250 sheets of paper ( $80 \text{ g/m}^2$ ). To obtain the optional LT-400 lower tray unit, please consult the dealer or store where you purchased the printer.



Fig. 2-1 Loading Paper in the Lower Tray Unit

With the lower tray unit installed, load paper into the lower paper cassette in exactly the same way as you load paper in the upper paper cassette.

The paper sizes that may be used in the lower paper cassette are not the same for the upper paper cassette as shown below.

Paper type	Available size	Weight and capacity
Cut sheet	letter, A4, ISO B5,	$64 \text{ to } 105 \text{ g/m}^2 \text{ plain}$
	Executive, A5 and legal (US	paper (17 to 28 lb.)
	and Canada Only)	250 sheets

### Caution

If a paper jam occurs when using the lower tray unit, check for correct installation of the paper cassettes.

# Installing paper in the Lower tray unit

- When you load paper in the Lower tray unit, press the Paper size button while holding down the Stop button. The 'OPTION CASSETTE' message appears on the LCD.
- Press the Paper size button again, and then the `USE CASSETTE #2' message appears on the LCD panel.
- Press the 2 button of the 10 numeric keypad and then select the paper size for the Lower tray unit using the Paper size button.

#### Change the paper tray to use to feed paper

- **• 1**. Press the **Paper size** button.
- ✓ 2. Select the Paper tray by pressing the 1 or 2 button.

<b>1</b> button	Standard paper cassette
<b>2</b> button	Optional Lower tray cassette

**• 3**. Press the **Copy** button to start copying.

The printer has 4 Mbytes of standard memory and a slot for optional additional memory. The memory can be expanded up to a total of 12 or 20 Mbytes by installing the optional memory board.

The printer can recognize 8MB (ME-8000) or 16MB (ME-16000) of optional memory. Be careful to purchase the appropriate memory board for your needs.

The memory board is located on the main control board inside the printer. When you add an optional memory board, it increases the performance for printer operations.

#### 🖋 Note

This printer can also support a resolution of true 600 dpi under Windows<sup>®</sup> 95/98, Windows<sup>®</sup> 3.1x and Windows NT<sup>®</sup> 4.0 with the supplied printer driver. We recommend you expand the printer memory to avoid any memory full errors.

The printer has only one slot for a memory board upgrade. If you want to increase your printer memory again after you have already installed a memory board module into the slot, you will need to remove the previously installed memory board first. Then you can install a different memory board. For example, if you previously increased the printer memory from the standard 4MB to 12MB by adding an 8MB memory board, you would have remove the installed 8MB memory board if you wanted to install a new 16 MB memory board into the printer.

# How to install an additional memory board

To install the memory board, follow these steps:

Turn off the **power** switch and unplug the AC cord from the AC outlet.
 Disconnect the interface cable from the printer.

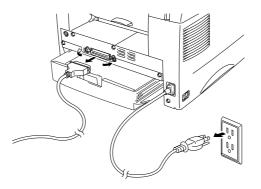


Fig. 2-2 Unplug the AC Cord and Disconnect the Interface Cable

# Caution

Be sure to turn off the power switch and unplug the AC cord to the printer before installing or removing the memory board to/from the main controller PCB.

✓ 2. Remove the two screws securing the rear cover and pull out the access cover.

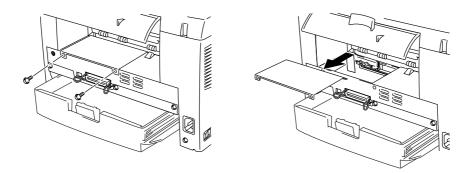


Fig. 2-3 Removing the Main Controller access cover

✓ 3. Unpack the memory board and hold it by its edge.

### **Caution**

Memory boards may be damaged by even a small amount of static electricity. Do not touch the memory chips or the board surface. When handling the board and before installing or removing it, wear an antistatic wrist strap, or frequently touch the surface of the antistatic package or bare metal on the printer. To install the memory board onto the main control board, use the supplied spacer and plug the board into the upper left connector of the main control board.

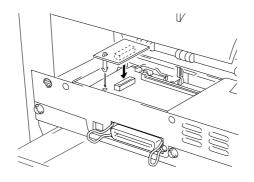


Fig. 2-4 Install the Memory Board

- **5**. Secure the access cover with the two screws.
- **• 6.** Refit the rear cover.
- 7. Reconnect the interface cable from your computer. Plug the power cord into the AC outlet and turn on the power switch.
- To check that the memory board is installed correctly, you should perform a Test Print "Print Configuration". This listing will show the current total memory size, so you can check that it was updated.

An optional Network print server Brother NC-2010p is available, which allows your printer to be connected to your network via the parallel interface.

Brother print servers allow multiple host computers to share a Brother printer on a 10 Mbit Ethernet network. Any user can print their job as if the printer was directly connected to their computer. No special software is required on the host computers and users on DEC, UNIX, Novell, AppleTalk, LAN Server/Warp Server, Windows NT<sup>®</sup>, Windows<sup>®</sup> 95/98, NetBIOS and Banyan VINES computers can simultaneously access the same printer.

### **Features**

The Brother print servers offers the widest range of features in the industry, including:

- LAT, TCP/IP, Netware, AppleTalk, NetBIOS, Banyan VINES and DLC/LLC protocols
- Network Operating System compatibility:
  - Digital Equipment Corporation networks, including PATHWORKS and DECprint Server
  - UNIX systems that support either the Berkeley lpr/lpd printing protocol, printing to a raw TCP port
  - Novell Netware V2.15 or above, V3.xx, or V4.xx, including support for NetWare Directory Services (NDS)
  - AppleTalk Phase 2
  - Windows NT4.0 and NT3.5x
  - IBM LAN Server V4.0 or above, or any earlier version that has IBM TCP/IP V2.xx
  - Windows 95/98 (Peer-to-Peer or client mode)

- Very high performance
- Superior network and printer management:
  - BRAdmin and BRAdmin32 Windows-based Management utilities.
  - SNMP MIB I and MIB II over IP or IPX
  - Remote console management via DEC NCP, TELNET or NetWare.
  - HTTP web browser management capability
- Ipd-Plus feature for providing multiple services with custom setup and reset strings plus text-to-PostScript conversion
- Flash memory for easy updating of firmware

# CHAPTER 3 MAINTENANCE

The following are maintenance messages that appear on the LCD display. These messages prompt you to replace each of the consumables before they run out.

LCD message	Consumable to replace	Approximate life	How to replace
TONER EMPTY	Toner cartridge	<ul> <li>3,000 pages *</li> <li>(standard toner cartridge)</li> <li>6,000 pages *</li> <li>(high capacity toner cartridge)</li> </ul>	See 3-2
CHANGE DRUM SOON	Drum unit	Up to 20,000 pages	See 3-9

#### **Periodic maintenance parts**

To maintain print quality, the units listed below should be replaced after printing the following number of pages.

Item	Approximate life	Way to replace
Fixing unit	50,000 pages *	Call to customer support
Separator pad	50,000 pages *	Call to customer support
holder assy		
Pick up roller assy	50,000 pages *	Call to customer support

\* The actual number of printed pages may vary depending on your average type of print job and type of paper. The figures quoted are based upon 5% coverage per page.

The printer, when the Standard capacity toner cartridge is used, can print approximately 3,000 pages at 5% coverage on A4/Letter size paper with one toner cartridge. When the High capacity toner cartridge is used, approximately 6,000 pages can be printed under the same conditions. When the toner LED comes on and the 'TONER EMPTY' message appears on the LCD, replace the toner cartridge.

#### 🖋 Note

- Actual page count will vary depending on your average document type. (i.e.: standard letter, detailed graphics, etc.)
- We recommend that you always keep a new toner cartridge ready for use in case you get a toner low warning.
- Discard the used toner cartridge according to your local regulations. If you are not sure of them, consult your local dealer. Be sure to seal the toner cartridge tightly so that toner powder does not spill out of the cartridge. Dispose of the used toner cartridge in accordance with local plastic waste regulations.
- We recommend that you clean the printer when you replace the toner cartridge. See "How to clean the printer" in this chapter, you can also view how to do this on the CD video.

The toner cartridge is replaced in the following way. You can also view the toner cartridge replacement method in the instructional video on the supplied CD-ROM:

■ 1. Open the front cover. Pull out the drum unit assembly.

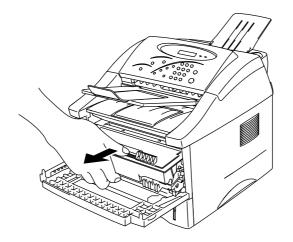
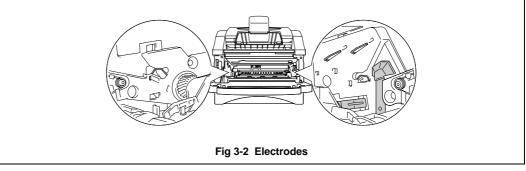


Fig. 3-1 Removing the Drum Unit

# Caution

We recommend to put the drum unit assembly on a piece of cloth or disposable paper in case you accidentally spill or scatter the toner. To prevent damage to the printer by static electricity, do not touch the electrodes shown below.



 Place the drum unit assembly containing the old toner cartridge on a flat, horizontal surface and pull the toner cartridge out of the drum unit assembly while pushing the lock lever down with your right hand.

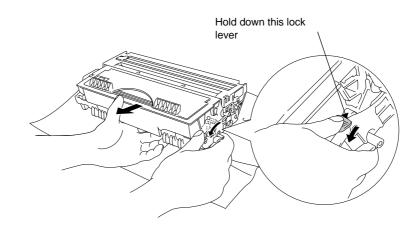


Fig. 3-3 Removing the Old Toner Cartridge

# Caution

Handle the toner cartridge carefully. If toner scatters on your hands or clothes, immediately wipe or wash it off with cold water.

• 3. Unpack the new toner cartridge, and keep it horizontal as you gently rock it from side to side 5 or 6 to distribute the toner evenly inside the cartridge.

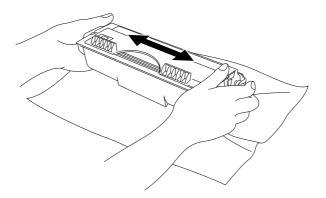


Fig. 3-4 Rocking the Toner Cartridge

**4**. Remove the yellow protective cover.

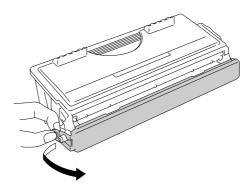
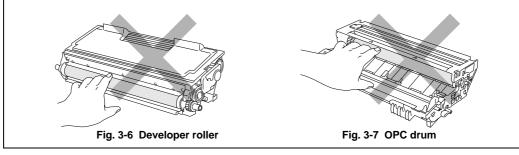


Fig.3-5 Remove the protective cover

# Caution

- Wait to unpack the toner cartridge until immediately before you are ready to install it in the printer. If toner cartridges are left unpacked for a long period of time, the toner life is shortened.
- If an unpacked drum unit is subjected to excessive direct sunlight or room light, the drum unit may be damaged.
- You can only use a genuine Brother toner cartridge which is specially formulated to ensure top print quality.
- Printing with a 3rd party toner or toner cartridge may reduce not only the print quality but also the quality and life of the printer itself. It may also cause serious damage to the performance and life of a genuine Brother drum unit. Warranty coverage is not applied to problems caused by the use of 3rd party toner or toner cartridges.
- Printing with a 3rd party drum unit or OPC drum may reduce not only the print quality but also the quality and life of the printer itself. Warranty cover is not applied to problems or damage caused by the use of a 3rd party drum unit or OPC drum.
- Install the toner cartridge immediately after you remove the protective cover. Do not touch the shaded part shown below.



**•** 5. Install the new toner cartridge into the drum unit until it clicks into place.

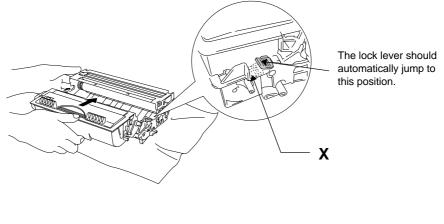


Fig. 3-8 Installing the Toner Cartridge into the Drum Unit

• 6. Clean the primary corona wire inside the drum unit by gently sliding the blue tab back and forth to the right end and left ends several times. Return the tab to the Home position before reinstalling the drum unit assembly.

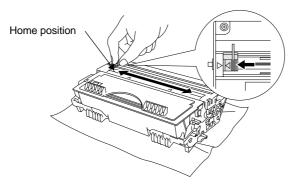


Fig. 3-9 Cleaning the Primary Corona Wire

### Caution

Make sure that you return the tab to the Home position (A mark position) before reinstalling the drum unit assembly into the printer, otherwise printed pages may have vertical stripes.

**~ 7**. Re-install the drum unit assembly into the printer and close the front cover.

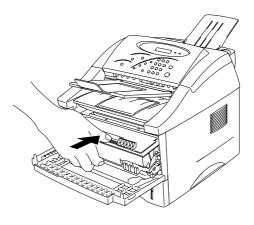


Fig 3-10 Re-install the Drum unit assembly

# How to Replace the Drum Unit

The printer uses a drum unit to create the print images on paper. When the 'CHANGE DRUM SOON' message appears on the LCD display, it indicates that the drum unit is near the end of its life. Purchase a new drum unit to replace the current one.

#### Caution

- When removing the drum unit, handle it carefully because it contains toner.
- You should clean the printer when you replace the drum unit. See "How to clean the printer" in this chapter and in the instructional video on the supplied CD-ROM.

#### 🖌 Note

- The drum unit is a consumable, and it is necessary to replace it periodically.
- There are many factors that determine the actual drum life, such as temperature, humidity, type of paper, your typical type of print job and the amount of toner it uses and the number of pages per print job, etc.. The average drum life is estimated at approximately 20,000 pages. The actual number of pages that your drum will print may be significantly less than this estimate. Because we have no control over the many factors that determine the actual drum life, we cannot guarantee a minimum number of pages that will be printed by your drum.
- For best performance, use only genuine Brother toner. The product should only be used in a clean, dust-free environment with adequate ventilation.

Follow these steps to replace the drum unit. You can also view the drum unit replacement method in the instructional video on the supplied CD-ROM:

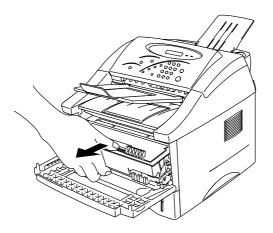


Fig. 3-11 Removing the Drum Unit assembly

# 

Place the drum unit assembly on a flat, horizontal surface, and pull the toner cartridge out of the drum unit assembly while holding down the lock lever with your right hand.

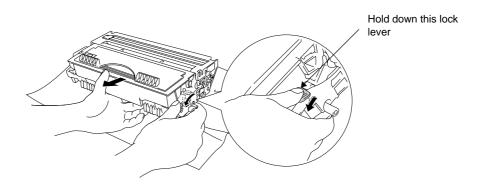


Fig. 3-13 Removing the Toner Cartridge

#### / Note

- Discard the used drum unit according to local regulations. If you are not sure of them, consult your local dealer/retailer. Be sure to seal up the drum unit tightly so that toner powder does not spill out of the unit. Do not discard used drum units together with domestic waste.
- We recommend that you place the drum unit on a piece of cloth or disposable paper in case you accidentally spill or scatter toner.
- Handle the toner cartridge carefully as it contains toner. If toner scatters and your hands or clothes get dirty, wipe or wash it off with cold water immediately.

**3**. Unpack the new drum unit.

#### Caution

- Wait to unpack a drum unit immediately before you are ready to install it into the printer. If an unpacked drum unit is subjected to excessive direct sunlight or room light, the unit may be damaged.
- Handle the drum unit carefully. If toner scatters on your hands or clothes, wipe or wash it off with cold water immediately.

 Install the toner cartridge into the new drum unit until it clicks into place. For more information, see "How to replace the toner cartridge" earlier in this chapter.

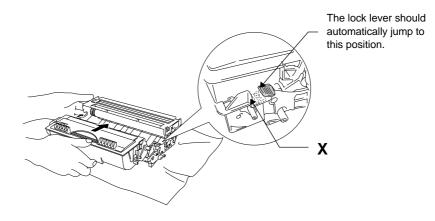


Fig.3-14 Install the Toner Cartridge into the Drum Unit

**5**. Install the new drum unit assembly into the printer.

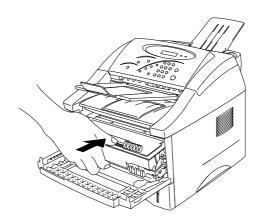


Fig. 3-15 Installing the Drum Unit

Make sure the printer is turned on, the front cover is closed and the LCD message indicates `READY'.

**• 6.** To reset the page counter, open the front cover and press the **Clear** button.

Caution Do not reset the page counter when you replace the toner cartridge.

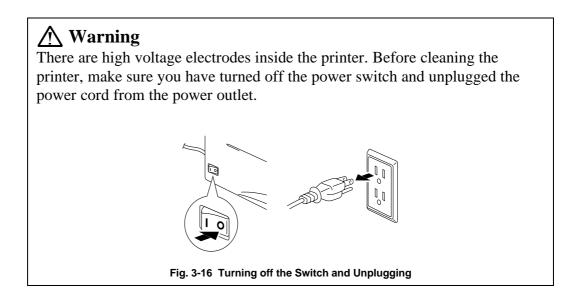
- ✓ 7. When `REPLACE DRUM?' appears on the LCD, press 1 with the front cover open.
- ✓ 8. Close the front cover when the displays shows `ACCEPTED'.

Clean the printer exterior and interior periodically. If printed pages get stained with toner, clean the printer interior and drum unit.

### **Cleaning the Printer Exterior**

#### 🖌 Note

Clean the printer exterior as described in the following instructions. This is also shown in the instructional video on the supplied CD-ROM.



**• 2**. Use a damp cloth for cleaning.

#### **Caution**

Use water or neutral detergents for cleaning. Cleaning with volatile liquids such as thinners or benzene will damage the surface of the printer.

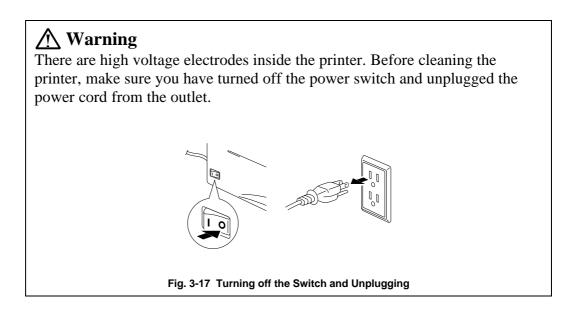
- ✓ 3. Wipe dirt and dust away from the printer exterior with the damp cloth and allow the printer to dry completely before you turn the power on again.
- ✓ 4. Plug in the power cord and turn on the power switch.

### How to clean the Printer interior and drum unit

#### 🖋 Note

Clean the printer interior and the drum unit as described in the following instructions. This is also shown in the instructional video on the supplied CD-ROM.

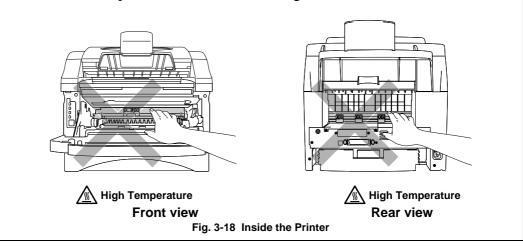
✓ 1. Turn off the power switch and unplug the power cord.



- ✓ 2. Open the front cover of the printer.
- ✓ 3. Take the drum unit assembly out of the printer and place it aside.

### **M** Warning

After you have just used the printer, some internal parts of the printer are extremely **HOT**. When you open the front or rear cover of the printer, never touch the shaded parts shown in the following illustrations.



**4**. Gently wipe the scanner window with a soft dry cloth.

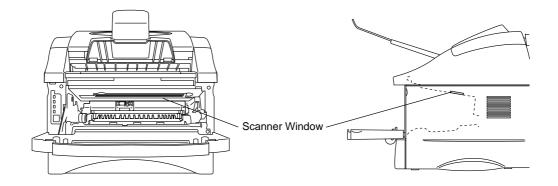


Fig. 3-19 Cleaning the Scanner Window

#### Caution

- Do not touch the scanner window with your fingers.
- Do not wipe the scanner window with cleaning alcohol (isophorol).
- Handle the drum unit carefully because it contains toner. If toner scatters and your hands or cloths get dirty, wipe or wash it off with cold water immediately.

#### 🖌 Note

We recommend that you place the drum unit on a piece of cloth or disposable paper in case you accidentally spill or scatter toner.

► 5. Clean the primary corona wire inside the drum unit by gently sliding the tab back and forth to the right and left ends several times.

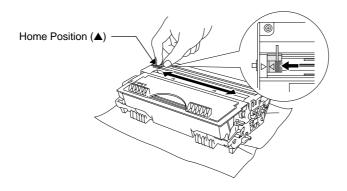


Fig. 3-20 Cleaning the Primary Corona Wire

✓ 6. Return the tab to the home position (▲ mark position) before reinstalling the drum unit assembly into the printer.

#### Caution

Be sure to position the tab at the Home position, otherwise, printed pages may have vertical stripes.

- T. Install the drum unit assembly into the printer.
   See the section "How to replace the drum unit" earlier in this Chapter.
- **8**. Close the front cover.

### How to clean the Document scanner

- **• 2**. Open the control panel cover.

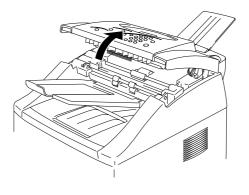


Fig. 3-21 Open the cover

✓ 3. Wipe dirt off the printer with a slightly damp clean cloth.

 Clean the white bar and the glass scanner cover under the white bar. Moisten a small, clean, soft, lint-free cloth with isopropyl alcohol and carefully remove dirt from the glass cover and the white bar.

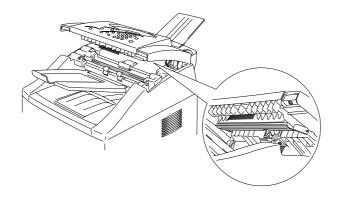


Fig. 3-22 Clean the document scanner

- **5**. Close the control panel cover.
- ✓ 6. Plug in the power cord and turn on the power switch.

# CHAPTER 4 TROUBLESHOOTING

# Identifying your problem

#### First, check the following:

- The power plug is connected correctly and the printer is turned on.
- All of the protective parts have been removed.
- The toner cartridge and drum unit are installed correctly.
- The interface cable is securely connected between the printer and computer.
- The correct driver for the printer is installed and selected.
- The PC is set up to connect to the correct printer port.

#### Printer does not print, copy or scan

If you did not solve your problem with the above checks, please find your problem in the following list and go to the section listed.

• Error message appears on LCD or LED is on Go to "Error message appears on LCD panel" on page 4-3 or "What do the LED indications mean" in Chapter 1.

#### Pages are printed, however there are problems with:-

- Print quality Go to 'Improving the print quality' on page 4-13.
- **Printout is incorrect** Go to 'How to Print correctly' on page 4-19.

### **Service Call indications**

If an unrecoverable error occurs, the LCD displays an error message and an error number. The printer indicates the need for a service call.

MACHINE ERROR XX

If you see any of these service call indications, turn off the power switch, wait a few seconds and then turn it back on and try to print again.

If you cannot clear the error and see the same service call indication after turning on the printer, consult your dealer or Brother authorized service representative. Please report the error status and situation referring to the information on the LCD display.

✓ Note
✓ Note that the front cover is fully closed before reporting a Service call.

# **Error Messages that Appear on the LCD Panel**

If an error occurs, the printer indicates the error messages on the LCD panel display and turns the **Alarm** LED on.

Find the error and take the appropriate action to correct it. The printer automatically recovers from most errors, but you may have to reset the printer with a button as described below.

Error Message	Action
COVER OPEN	• Close the front cover of the printer.
CHECK PAPER	<ul> <li>The paper cassette may be out of paper or not properly installed. If it is empty, load a new stack of paper into the paper cassette.</li> <li>If there is paper in the paper cassette, make sure it is straight. If the paper is curled, straighten it before printing. Sometimes it is helpful to remove the paper, turn the stack over and place it back into the paper cassette.</li> <li>Reduce the amount of paper in the paper cassette, then try again.</li> <li>Make sure you are using paper that meets Brother recommended paper specifications. See "What kind of paper can I use" in Chapter 1.</li> </ul>
NO DOCUMENT	• Place the original document into the Document feeder.
PLS CLEAN DRUM	<ul> <li>Clean the primary corona wire of the drum unit. See "How to clean the printer interior and Drum unit" in Chapter 3.</li> <li>Press the <b>Stop</b> button, or open and close the front cover.</li> </ul>
CHECK CASSETTE	• Install the paper cassette into the printer.

Error Message	ge Action	
PRINTER JAM	• A Paper jam has occurred in the printer. See 'PAPER JAMS and how clear to them'.	
DOCUMENT JAM	• A Paper jam has occurred in the document feeder. Refer to 'PAPER JAMS and how to clear them'.	
TONER LOW	• Purchase a new toner cartridge in order to be ready for when the Toner Empty message is indicated.	
TONER EMPTY	<ul> <li>Please replace the toner cartridge. See to 'How to replace the toner cartridge' in Chapter 3 or view the instructional video on the CD-ROM.</li> <li>Make sure the toner cartridge is installed into the printer.</li> <li>Re-install the toner cartridge into the printer correctly.</li> </ul>	
CHANGE DRUM SOON	• Please replace the drum unit by referring to 'How to replace the drum unit' in Chapter 3 or view the instructional video on the CD-ROM.	
MEMORY FULL	<ul> <li>If you are printing, press the Job Cancel button to print the data remaining in the printer. If you are copying, press the Copy button to print the data remaining in the printer.</li> <li>Reduce the print resolution or reduce the complexity of your document.</li> <li>Expand the printer memory by adding a Memory Expansion board. See 'How to add extra Memory' in Chapter 2.</li> </ul>	
MACHINE ERROR XX	• Press the <b>Stop</b> key, and turn the power off. Wait for a few seconds and then try again. If the error occurs again, consult your dealer.	
PLS OPEN COVER	• If this messages appears on the LCD, open and close the front cover. The message may disappear if opening/closing the front cover corrects the error.	

# **Error Message Printouts**

The printer will report problems by printing an error message as defined in the following table. Take the corrective actions for the error message the Printout reports.

Error Message	Action
RESOLUTION ADAPTED (The printer has printed the document at a reduced resolution.)	<ul> <li>If you want to print without reducing the resolution, reduce the complexity of your document.</li> <li>Expand the printer memory by adding a Memory Expansion board. See 'How to add extra Memory' in Chapter 2.</li> </ul>

# Paper Handling

First, ensure that you are using paper that meets Brother recommended paper specifications. See "What kind of paper can I use" in Chapter 1.

Problem	Recommendation
The printer does not load paper.	<ul> <li>If there is paper in the paper cassette, make sure it is straight. If the paper is curled, straighten it before printing. Sometimes it is helpful to remove the paper, turn the stack of paper over and place it back in the paper cassette.</li> <li>Reduce the amount of paper in the paper cassette, then try again.</li> <li>Check that manual feed mode is not selected in the printer driver.</li> </ul>
The printer does not load paper from the manual feed slot.	<ul> <li>Re-insert the paper firmly, one sheet at a time.</li> <li>Make sure that manual feed mode is selected in the printer driver.</li> </ul>
The printer cannot load envelopes.	• The printer can load envelopes from the manual feed slot. Your application software must be set up correctly to print on the size of envelope you are using. This is usually done in the page setup or document setup menu of your software. See your software application manual.
The printer copies, but nothing is printed on the copy.	• Check that the Original documents are inserted face down in the document feeder.
A paper jam has occurred.	• Clear the jammed paper. See "PAPER JAMS and how to clear them" or the paper jam instructional video on the CD-ROM.
The printer does not print into the output tray.	• Close the rear cover.
The printer does not print on the specified paper. (Optional Lower Tray Unit Only)	<ul> <li>Make sure that the cable is connected to the printer.</li> <li>Make sure that the appropriate printer driver is selected.</li> </ul>

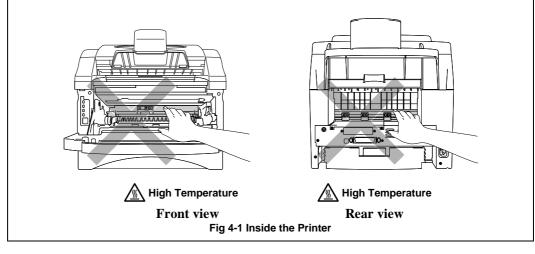
# **PAPER JAMS and How to Clear Them**

When a paper jam occurs, an error message appears on the LCD.

PRINTER JAM Or	See to page 4-8 for information on "How to clear a printer jam".
DOCUMENT JAM	See to page 4-11 for information on "How to clear a document jam".

### **Marning**

After you have just used the printer, some internal parts of the printer are extremely HOT. When you open the front or rear cover of the printer, never touch the shaded parts shown in the following diagram.



Clear the jammed paper. See the following description or you can view the paper jam instructional video on the CD-ROM.

If the jammed paper has been removed completely using the following steps, you can close the paper cassette first, then close the front cover and the printer will resume printing automatically. If the printer still does not resume printing, please check that all the remaining jammed paper has been removed from the printer. Then try printing again.

#### 🖋 Note

Always remove all paper from the paper cassette and straighten the stack when new paper is added. This helps prevent multiple sheets of paper from feeding through the printer at one time and reduces paper jams.

### How to clear a printer jam

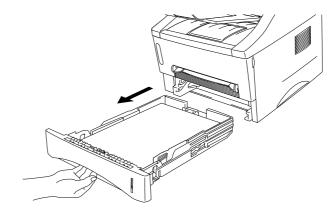


Fig. 4-2 Remove the paper cassette

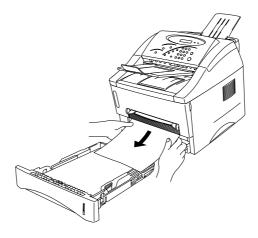


Fig. 4-3 Pull the jammed paper up and out

- **• 3**. Open the front cover.
- Remove the drum unit assembly. Pull any jammed paper up and out of the printer. If you cannot remove the drum unit assembly easily at this time, do not use additional force. Instead, pull the edge of the jammed paper from the paper cassette.

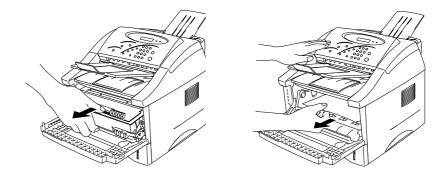
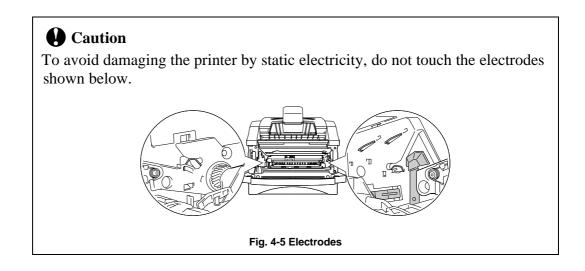


Fig. 4-4 Remove the drum unit assembly



 • 5. Open the rear cover and pull the jammed paper out of the fuser unit. If you have to pull the paper towards the back of the printer, the fuser may get dirty with toner powder and may result in scattered toner on the next printed page or pages. Print a few copies of the test page until the toner stops scattering on the printed pages.

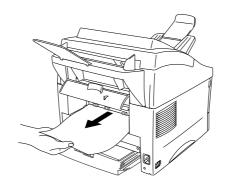


Fig. 4-6 Pull the jammed paper

- **6**. Close the rear cover.
- **7**. Install the drum unit assembly and close the front cover.

### How to clear a document jam

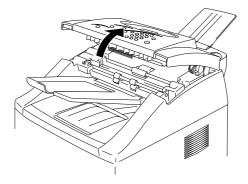


Fig. 4-7 Open the cover

✓ 2. Pull any jammed paper up and out of the document feeder.

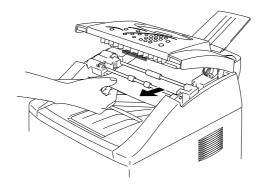


Fig. 4-8 Open the cover

 $\bullet$  3. Close the control panel cover.

# **Others**

Problem	Recommendation
The printer cannot print.	• Check that the printer cable is not damaged or
"There was an error	broken.
writing to BRPRT: (or	• If you have an interface switching device, make sure
BRLPT1:) for the	the correct printer is selected.
printer." error message	• Close the 'Resource Manager' and turn the printer
appears on your PC.	power switch off and on again.

### For DOS users

Problem	Recommendation
Unable to print from application software.	<ul> <li>Check that the DOS application software interface settings match that of your printer : for example, if you are using a parallel printer cable, you would most likely set your DOS software printer port to LPT1.</li> <li>Check if the printer has any printer alarms active.</li> <li>Check that the appropriate printer is selected in your application software.</li> </ul>

# For Apple Macintosh Computer users

Problem	Recommendation
Unable to print from application software.	<ul> <li>Make sure that the supplied Macintosh printer driver is installed in the System Folder and it is selected with Chooser.</li> <li>Check the PORT selection within the Chooser : It should match the port to which you physically attached the printer cable.</li> </ul>

# **Improving the Print Quality**

#### Caution

If the "CHANGE DRUM SOON" message is on the LCD, you will clear a print quality problem by replacing the drum unit with a new one. The drum unit is at the end of it's life.

This section provides information on the following topics:

problem	with	Сору
problem	with	Scan

Go to page 4-20 Go to page 4-21

Image default examples	Recommendation	
ABCDEFGH abcdefghijk A B C D a b c d e 0 1 2 3 4 Faint	<ul> <li>Check the printer's environment. Conditions such as high humidity, high temperature, etc. may cause this situation to occur.</li> <li>If the whole page is light, toner save mode may be on. Disable toner save mode in the Printer Properties tab of the Driver.</li> <li>Try installing a new toner cartridge. See "How to replace the toner cartridge" in Chapter 3.</li> <li>Try installing a new drum unit. See "How to replace the drum unit" in Chapter 3.</li> </ul>	
ABCDEFGH abcdefghijk A B C D a b c d e 0 1 2 3 4 Gray background	<ul> <li>Make sure you are using paper that meets the Brother recommended specifications. See "What kind of paper can I use" in Chapter 1.</li> <li>Check the printer's environment; high temperature and high humidity conditions can increase the amount of background shading.</li> <li>Try installing a new toner cartridge. See "How to replace the toner cartridge" in Chapter 3.</li> <li>Try installing a new drum unit. See "How to replace the drum unit" in Chapter 3.</li> </ul>	

Image default examples	Recommendation	
B B B Ghost	<ul> <li>Make sure you are using paper that meets the specifications. Rough surfaced paper, paper that has absorbed moisture or thick media can cause this problem.</li> <li>Make sure that you selected the appropriate media type in the printer driver. See "What kind of paper can I use" in Chapter 1.</li> <li>Try installing a new drum unit. See "How to replace the drum unit" in Chapter 3.</li> </ul>	
ABCDEFGH abcdefghijk A B C D a b c d e 0 1 2 3 4 Toner specks	<ul> <li>Make sure that you are using paper that meets the specifications. A rough surfaced paper may cause the problem. See "What kind of paper can I use" in Chapter 1.</li> <li>The drum unit may be damaged. Install a new drum unit. See "How to replace the drum unit" in Chapter 3.</li> </ul>	
hollow print	<ul> <li>Make sure that you use paper that meets the specifications. See "What kind of paper can I use" in Chapter 1.</li> <li>Select the 'Thick paper mode' in the printer driver, or use thinner paper than you are currently using.</li> <li>The printer's environment conditions such as high humidity may cause this situation to occur.</li> </ul>	
All black	<ul> <li>Clean the primary corona wire of the drum unit. See "How to clean the printer interior and Drum unit" in Chapter 3.</li> <li>The drum unit may be damaged. Install a new drum unit. See "How to replace the Drum unit" in Chapter 3.</li> </ul>	

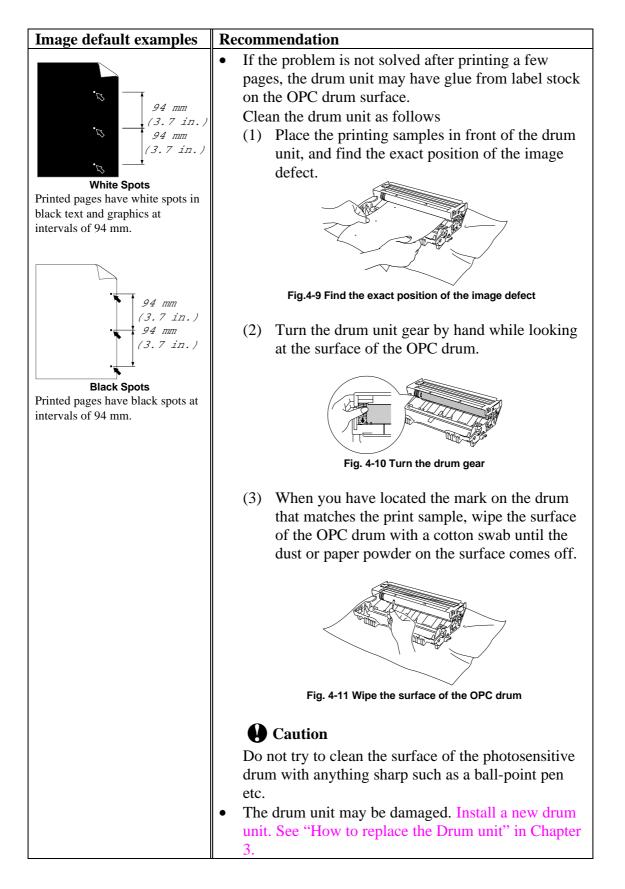


Image default examples	Recommendation	
ABCDEFGH abcdefghijk ABCD abcde 01234	<ul> <li>The drum unit may be damaged. Install a new drum unit. See "How to replace the drum unit" in Chapter 3.</li> <li>Make sure you are using paper that meets specifications. See "What kind of paper can I use" in Chapter 1.</li> </ul>	
Black Horizontal repetitive defects Toner scatters and stains the printed page.	<ul> <li>Note</li> <li>If you use label sheets for laser printers, the glue sometimes sticks to the OPC drum surface.</li> <li>Do not use paper with clips or staples, these will scratch the surface of the drum.</li> <li>If an unpacked drum unit is subject to excessive direct sunlight or room light, the unit may be damaged.</li> </ul>	
ABCDEFGH abcdefghijk ABCD abcde 01234 White horizontal stripes	<ul> <li>Make sure you are using paper that meets the specifications. Rough surfaced paper or thick media can cause this problem.</li> <li>Make sure you selected the appropriate media type in the printer driver.</li> <li>The problem may disappear by itself. Try printing a few pages to clear this problem especially if the printer has not been used for a long time.</li> <li>The drum unit may be damaged. Install a new drum unit. See "How to replace the drum unit" in Chapter 3.</li> </ul>	
ABCDEFGH abcdefghijk ABCD abcde 01234 Horizontal Lines	<ul> <li>Clean the printer interior and the primary corona wire in the drum unit. See "How to clean the printer" in Chapter 3.</li> <li>The drum unit may be damaged. Install a new drum unit. See "How to replace the drum unit" in Chapter 3.</li> </ul>	

Image default examples	Recommendation
ABCDEFGH abcdefghijk ABCD abcdefghijk ABCD abcde 01234 Black Vertical lines Printed pages are stained with toner or have vertical stripes.	<ul> <li>Clean the primary corona wire of the Drum unit. See "How to clean the printer interior and Drum unit" in Chapter 3.</li> <li>Make sure that the primary corona wire cleaner is at the home position. Make sure the Toner cartridge is not empty.</li> <li>The Drum unit may be damaged. Install a new Drum unit. See "How to replace the Drum unit" in Chapter 3.</li> <li>The Toner cartridge may be damaged. Install a new Toner cartridge. See "How to replace the Toner cartridge" in Chapter 3. Make sure that a torn piece of paper is not covering the scanner window inside the printer.</li> </ul>
ABCDEFGH abcdefghijk ABCD abcde 01234 White Vertical streaks	<ul> <li>You may clear the problem by wiping the scanner window with a soft cloth. See "How to clean the printer" in Chapter 3.</li> <li>The toner cartridge may be damaged. Install a new toner cartridge. See "How to replace the toner cartridge" in Chapter 3.</li> </ul>

Image default examples	Recommendation
ABCDEFGH abcdefghijk ABCD abcde 01234	<ul> <li>Make sure the paper or other media is loaded into the paper cassette correctly and that the guides are not too tight or too loose against the paper stack.</li> <li>Set the paper guides correctly. Make sure that the tip of the paper guides fit into the slot correctly. See "How to load paper into the Paper cassette" in Chapter 1.</li> </ul>
Page skew	<ul> <li>If you are using the manual feed slot see "How to load one sheet of paper manually" in Chapter 1.</li> <li>The paper input bin may be too full. See "How to load paper into the paper cassette" in Chapter 2.</li> <li>Check the paper type and quality. See "What kind of paper can I use" in Chapter 1.</li> </ul>
ABCDEFGH abcdefghijk <b>A B C D</b> a <b>b c d e</b> 0 1 2 3 4 Curl or wave	<ul> <li>Check the paper type and quality. Both high temperature and high humidity will cause paper to curl. See "What kind of paper can I use" in Chapter 1.</li> <li>If you use the printer infrequently, the paper may have been in the paper cassette too long. Turn over the stack of paper in the paper input tray. Also, try rotating the paper 180° in the paper cassette.</li> <li>Try printing using the straight-through output path. See "How to load one sheet of paper manually" in Chapter 1.</li> </ul>
ABCDEFGH abcdefghijk ABCD abcde 01234 Wrinkles or creases	<ul> <li>Make sure that paper is loaded properly. See "How to load paper into the paper cassette" in Chapter 1.</li> <li>Check the paper type and quality. See "What kind of paper can I use" in Chapter 1.</li> <li>Try printing using the straight-through output path. See "How to load one sheet of paper manually" in Chapter 1.</li> <li>Turn over the stack of paper in the tray or try rotating the paper 180° in the input tray.</li> </ul>

# How to print correctly

This section provides information on the following topics:

problem with Copy problem with Scan Go to page 4-20 Go to page 4-21

Problem	Recommendation
The printer prints unexpectedly or it prints garbage.	<ul> <li>Check that the printer cable is not too long. We recommend you use a parallel cable of less than 2 metres (6.6 feet) in length.</li> <li>Check that the printer cable is not damaged or broken.</li> <li>If you are using an interface switching device, remove it and connect your computer directly to your</li> </ul>
	<ul> <li>printer and try again.</li> <li>Check that the appropriate printer driver is selected as 'Set as Default'.</li> <li>Check that the printer is not connected to the same port that is also connected to a mass storage device or scanner. Remove all other devices and connect the port to the printer only. Turn off printer status reporting in the device options tab in the printer driver.</li> </ul>
The printer cannot print full pages of a document. A "MEMORY FULL" error message occurs.	<ul> <li>Press the Job Cancel button to print the data remaining in the printer.</li> <li>Reduce the print resolution or reduce the complexity of your document.</li> <li>Expand the printer memory by adding a Memory Expansion board. Refer to 'How to add extra Memory' in Chapter 2.</li> </ul>

Problem	Recommendation
My headers or footers	• Most laser printers have a restricted area that cannot
appear when I view my	be printed on. Usually this is the first two lines and
document on screen but	last two lines of text cannot print (leaving 62
do not show up when I	printable lines). Adjust the top and bottom margins
print them.	in your document to allow for this.

# Сору

Problem	Recommendation
The printer copies, but nothing is printed on the copy.	<ul><li>Check the following:</li><li>Original documents are inserted face down in the document feeder.</li><li>The toner cartridge is not empty.</li></ul>
Some portion of the image is missing on the copy.	<ul> <li>The printer has unscannable and unprintable areas. Check these areas in Chapter 1.</li> <li>If the image is larger than the paper size, some of the image may be lost.</li> </ul>
The printer cannot copy full pages of a document. A "MEMORY FULL" error message occurs.	<ul> <li>Select stack mode instead of sort mode.</li> <li>Expand the printer memory by adding a Memory Expansion board. See 'How to add extra Memory' in Chapter 2.</li> </ul>

### Scan

Problem	Recommendation
The printer cannot scan.	Check the following:
	• The printer is connected directly to the computer.
	• The computer can work in bi-directional mode.
	• The Scanner driver is correctly selected in your
	application.
	• A recommended interface cable is being used.
	(IEEE 1284 compliant)
The Scan to Email and	Check the following:
Scan to File button do	(For USA/Canada)
not work.	• Make sure to run the "MFL ProControl Center" and
	"Brother 3in1 Resource Manger" stay into the Task
	Tray.
	• If the Paperport 6.1 was installed
	1. Click the 'START'. Select 'Program' and then
	select 'Programs'.
	2. Click on "Paperport" program folder.
	3. Click [Brother SmartUI PopUp].
	(For Other countries)
	• "Unimonitor" and "Brother 3IN1 Resource Manager"
	must stay in the task tray.
	• If Unimessage was installed
	1. Click on 'START'. Select 'Programs' and then
	select 'Programs'.
	2. Click on "Unimessage Pro" program folder.
	3. Click [Unimonitor].

### For DOS users

Problem	Recommendation
The printer prints, but it prints incorrect information. Sometimes it prints a couple of characters and then ejects the page, etc	• This is an indication that your application printer emulation setting and the printer's emulation do not match. Check in your application software which printer you have selected to make sure the printer is set up correctly. Remember the printer emulates widely used printer selections: HP LaserJet 5P (PCL5e). Try setting the printer into HP emulation and then select the HP LaserJet 5 printer in your application software.

# APPENDIX

# **Printer Technical Specifications**

### **Printing**

Print Method	Electrophotography by semiconductor laser beam scanning
Laser	Wavelengh:780 nmOutput:5mW max.
Resolution	600 dpi
Print Quality	Normal print mode Economy print mode (25% and 50% toner saving)
Print Speed	<ul><li>Up to 12 pages/minute (when loading A4 or letter-size paper from the paper tray)</li><li>NOTE: Maximum print speed is obtained by printing multiple copies of the same page. Print speed may vary with the interface type, emulation, processing power of the computer, memory allocated to the print job, paper size and graphic quality.</li></ul>
Warm-up	Max. 45 seconds at 23°C (73.4°F)
First Print	15 seconds (when loading A4 or letter-size paper from paper tray)

Print Media	<i>Toner cartridge:</i> Life Expectancy:	<ul> <li>3,000 pages/standard capacity toner cartridge</li> <li>6,000 pages/high capacity toner cartridge</li> <li>(When printing A4 or letter-size paper at 5% print coverage)</li> <li>NOTE: Toner life expectancy will vary depending on the type of average print job printed.</li> </ul>
	<i>Drum Unit:</i> Life Expectancy:	average up to 20,000 pages NOTE: There are many factors that determine the actual drum life, such as temperature, humidity, type of paper and toner that you use, the number of pages per print job, etc

## Copying

Туре	Auto Document Feeder											
Resolution	600 dpi class interpolated (300 x 300 dpi optical)											
Enlarge/Reduce	For USA and Canada:	50%, 78%, 120%, 150%, 200% and manual (50% ~ 200%)										
	For other countries:	and manual $(50\% \sim 200\%)$ 50%, 71%, 87%, 122%, 141%, 200% and manual $(50\% \sim 200\%)$										
Input	30 sheets											
Multi-copy	Yes (up to 250 copies)											
Speed	single copy: up to 1 multi copy: up to 1											

APPENDIX

## Scanning

Resolution	600 x 600 dpi interpolated with 256 levels of gray
Software	• TWAIN driver (for Windows and Macintosh users)
	• For USA and Canada: PaperPort for Brother Software
	• For other Countries: Wordcraft Unimessage <sup>TM</sup> Pro Viewer

# **Specification**

Emulation	<ul> <li>Brother Printing Solution for Windows</li> <li>HP LaserJet 5P (PCL5e)</li> </ul>
Printer Driver	<ul> <li>Windows<sup>®</sup> 3.1/3.11, Windows<sup>®</sup> 95/98 and Windows NT<sup>®</sup> 4.0 driver, supporting Brother Native Compression mode and bi-directional capability</li> <li>Windows<sup>®</sup> 3.1/3.11, Windows<sup>®</sup> 95/98 driver, supporting bi-directional capability</li> <li>iMac/G3 driver available for iMac System 8.1 with iMac update or higher</li> </ul>
TrueType Fonts on CD	TrueType-compatible soft-fonts for Windows on the supplied CD-ROM.
Interface	Bi-directional parallel interface USB interface
Memory	4 MB standard Optional memory board to 12MB or 20 MB total
Diagnostics	Self-diagnostic program

### **Electrical and Mechanical**

Power Source	U.S.A. and Canada: Europe and Australia:	AC 110 to 120 V, 50/60 Hz AC 220 to 240 V, 50/60 Hz
Power Consumption	Printing (average): Stand-by: Sleep:	340 W or less 80 W or less 10W or less
Noise	Printing: Sleep:	50 dBA or less 27 dBA or less
Temperature	Operating: Storage:	10 to 32.5°C (50 to 90.5°F) 0 to 40°C (38 to 104°F)
Humidity	Operating: Storage:	20 to 80% (without condensation) 10 to 95% (without condensation)
Dimensions (W x D x H)	A4 paper cassette : Legal paper cassette :	360 x 413 x 337 mm (14.2 x 16.3 x 13.3 inch) 360 x 430 x 337 mm (14.2 x 16.9 x 13.3 inch)
Weight	Approx. 12 kg (26.5 ll	os) including the drum unit

## **Parallel Interface Specifications**

#### 🖋 Note

- To ensure best quality performance use an IEEE 1284 compliant parallel cable between the printer and your computer. Only IEEE 1284 cables support all of the advanced printing capabilities, like bi-directional communication. These cables will be clearly marked with "IEEE-1284".
- We recommend to use a parallel cable that is 2.0 meters (6.6 feet) or less.

Interface Connector Printer Side:

Amphenol FCN-685J036-L/X or equivalent A shielded cable should be used.

Pin Assignment

Pin No.	Signal	Direction	Pin No.	Signal	Direction
1	DATA STROBE	Input	19	0V (S.G.)	_
2	DATA 1	Input	20	0V (S.G.)	_
3	DATA 2	Input	21	0V (S.G.)	_
4	DATA 3	Input	22	0V (S.G.)	—
5	DATA 4	Input	23	0V (S.G.)	—
6	DATA 5	Input	24	0V (S.G.)	—
7	DATA 6	Input	25	0V (S.G.)	—
8	DATA 7	Input	26	0V (S.G.)	—
9	DATA 8	Input	27	0V (S.G.)	—
10	ACKNLG	Output	28	0V (S.G.)	—
11	BUSY	Output	29	0V (S.G.)	_
12	PE	Output	30	0V (S.G.)	—
13	SLCT	Output	31	INPUT PRIME	Input
14	AUTO FEED	Input	32	FAULT	Output
15	N.C.	_	33	N.C.	_
16	0V (S.G.)	_	34	N.C.	_
17	0V (S.G.)	_	35	N.C.	_
18	+5V	_	36	SLCT IN	Input

#### 🖋 Note

To use bi-directional communication, an interface cable which has the pin connections as above must be used.

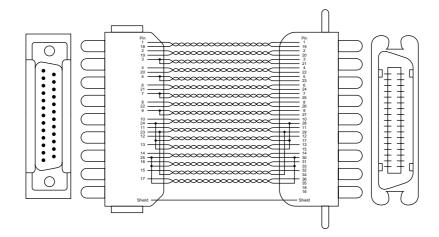


Fig. A-1 Parallel Interface Cable

# **Universal Serial Bus (USB) Interface**

Interface Connector

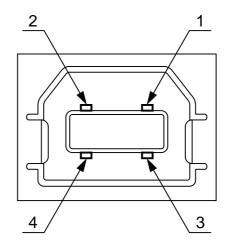


Fig. A-2 USB interface connector

#### Pin Assignment

Pin No.	Signal	
1	Vcc (+5V)	
2	- Data	Serial Data -
3	+ Data	Serial Data +
4	Ground	

### **Resident Fonts**

The following bitmapped fonts are resident in this printer.

#### **Bitmapped Fonts**

This printer has the following bitmapped fonts. They can be used in the HP LaserJet 5P mode. They have the following characteristics.

- Letter Gothic 16.66 Normal, Italic, Bold, BoldItalic (Portrait & Landscape)
- OCR-A(Portrait & Landscape)
- OCR-B(Portrait & Landscape)

### **OCR Symbol Sets**

When the OCR-A or OCR-B font is selected, the corresponding symbol set is always used.

• OCR-A • OCR-B

#### HP LaserJet 5P Mode

Roman 8 (8U)	Legal (1U)	ISO6 ASCII (0U)
ISO Latin1 (0N)	Ventura Math (6M)	ISO10 Swedish (3S)
ISO Latin2 (2N)	Ventura Intl (13J)	ISO11 Swedish (0S)
ISO Latin5 (5N)	Ventura US (14J)	ISO14 JIS ASCII
ISO Latin6 (6N)	PS Math (5M)	(0K)
PC-8 (10U)	PS Text (10J)	ISO15 Italian (0I)
PC-8 D/N (11U)	Math-8 (8M)	ISO16 Portuguese
PC-850 (12U)	Pi Font (15U)	(4S)
PC-852 (17U)	MS Publishing (6J)	ISO17 Spanish (2S)
PC-775 (26U)	Windows 3.0 (9U)	ISO21 German (1G)
PC-1004 (9J)	Desktop (7J)	ISO25 French (0F)
PC-8 Turkish (9T)	MC Text (12J)	ISO57 Chinese (2K)
Windows Latin1 (19U)	Symbol (19M)	ISO60 Norwegian1
Windows Latin2 (9E)	Windings (579L)	(0D)
Windows Latin5 (5T)	ISO2 IRV (2U)	ISO61 Norwegian2
Windows Baltic (19L)	ISO4 UK (1E)	(1D)
		ISO69 French (1F)
		ISO84 Portuguese
		(5S)
		ISO85 Spanish (6S)

HP German (0G) HP Spanish (1S)

$\begin{array}{cccccccccccccccccccccccccccccccccccc$		na																IS	с :	La	ti	n1										
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A-10

The following table shows characters available only in the corresponding character set. The numbers at the top of the table are code values with which characters are to be replaced in the Roman 8 character set. For other characters, see the Roman 8 character set.

SYMBOL SET	23	24	40	5B	5C	5D	5E	60	7B	7C	7D	7E
ISO2 IRV	#	¤	6	l	1	]	^	•	ſ		}	_
ISO4 UK	£	\$	6	ſ	١.	]	^	`	{		}	
ISO6 ASCII	#	\$	6	[	1	]	^	١	ł		}	~
ISO10 Swedish	#	¤	6	Ä	ö	Å	<u></u>	•	ä	ö	å	_
ISO11 Swedish	#	¤	É	Ä	ö	Å	Ü	é	ä	ö	å	ü
ISO14 JIS ASCII	#	\$	9	[	¥	]	^	•	{		}	
ISO15 Italian	£	\$	§	•	ç	é	^	ù	à	ò	è	ì
ISO16 Portuguese	#	\$	ş	Ã	Ç	õ	^	•	ã	ç	õ	۰
ISO17 Spanish	£	\$	ş	ī	Ñ	ż	^	•	۰	ñ	ç	~
ISO21 German	#	\$	§	Ä	ö	Ü	^	•	ä	ö	ü	ß
ISO25 French	£	\$	à	۰	ç	§	^	•	é	ù	è	••
ISO57 Chinese	#	¥	e	ŧ	1	]	^	`	ſ		}	_
ISO60 Norwegian1	#	\$	6	Æ	ø	Å	^	`	æ	ø	å	_
ISO61 Norwegian2	§	\$	e	Æ	ø	Å	^	•	æ	ø	å	
ISO69 French	£	\$	à	۰	ç	§ ō	^	μ	é	ù	è	
ISO84 Portuguese	#	\$	-	Ã	Ç	ō	^	-	ã	ç	õ	~
ISO85 Spanish	#	\$	•	ī	Ñ	Ç	Ś	•	-	ñ	ç	
HP German	£	\$	ş	Ä	ö	Ü	^	`	ä	ö	ü	ß
HP Spanish	<del>#</del>	\$	0	1	Ñ	z	0	•	{	ñ	}	~

The following table shows characters available only in the corresponding character set. The numbers at the top of the table are code values with which characters are to be replaced in the US ASCII character set. For other characters, see the US ASCII character set.

SYMBOL SET	23	24	40	5B	5C	5D	5E	60	7B	7C	7D	7E
German	#	\$	§	Ä	ö	Ü	^	•	ä	ö	ü	ß
UK ASCII I	£	\$	6	[	١	]	^	•	ł		}	~ .
French I	#	\$	à	۰	ç	§	^	•	é	ù	è	••
Danish I	#	\$	6	Æ	ø	Å	^	•	æ	ø	å	-
Italy	#	\$	6	۰	١.	é	^	ù	à	ò	è	ì
Spanish	₽t	\$	6	1	Ñ	S	^	•	••	ñ	}	~
Swedish	#	¤	É	Ä	ö	Å	Ü	é	ä	ö	å	ü
Japanese	#	\$	6	[	¥	]	^	•	{		}	~
Norwegian	#	¤	É	Æ	ø	Å	Ü	é	æ	ø	å	ü
Danish II	#	\$	É	Æ	ø	Å	Ü	é	æ	ø	å	ü
UK ASCII II	#	£	6	[	١.	]	^	`	{		}	~
French II	#	â	à	î	ç	ê	û	ô	é	ú	è	ï
Dutch	#	\$	6	[	]	f	^	•	é	ij	è	••
South African	#	ê	É	Ê	ö	è	Ü	é	ë	ö	ô	ü

APPENDIX

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Under the supervision of Brother Industries Ltd., this manual has been compiled and published, covering the latest product's descriptions and specifications.

The contents of this manual and the specifications of this product are subject to change without notice.

Brother reserves the right to make changes without notice in the specifications and materials contained herein and shall not be responsible for any damages (including consequential) caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publication.

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### **REGULATIONS**

#### Federal Communications Commission(FCC) Declaration of Conformity (For USA Only)

Responsible Party :	Brother International Corporation 100 Somerset Corporate Boulevard
	Bridgewater, NJ 08807-0911, USA TEL : (908) 704-1700

declares, that the products

Product Name : Brother Laser Printer HL-1240, HL-1250, MFC-P2500 Model Numbers : HL-12, P2500 Product Options : ALL

complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### Important

A shielded interface cable should be used in order to ensure compliance with the limits for a Class B digital device.

Changes or modifications not expressly approved by Brother Industries, Ltd. could void the user's authority to operate the equipment.

#### Industry Canada Compliance Statement (For Canada Only)

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

#### International ENERGY STAR Compliance Statement

The purpose of the International ENERGY STAR Program is to promote the development and popularization of energy-efficient office equipments, which includes computers, monitors, printers, facsimile receivers and copy machines world-wide. As an International ENERGY STAR partner, Brother Industries, Ltd. has decided that this

product meets the guideline of the program.



#### Radio Interference (220-240 V Model Only)

This printer complies with EN55022(CISPR Publication 22)/Class B.

Before this product is used, ensure that you use a double-shielded interface cable with twisted-pair conductors and that it is marked "IEEE 1284 compliant". We recommend to use a parallel cable that is 2.0 metres (6.6 feet) or less.

#### Laser Safety (For 110–120 V Model Only)

This printer is certified as a Class I laser product under the U.S. Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968. This means that the printer does not produce hazardous laser radiation.

Since radiation emitted inside the printer is completely confined within protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation.

#### FDA Regulations (For 110-120 V Model Only)

U.S. Food and Drug Administration (FDA) has implemented regulations for laser products manufactured on and after August 2, 1976. Compliance is mandatory for products marketed in the United States. One of the following labels on the back of the printer indicates compliance with the FDA regulations and must be attached to laser products marketed in the United States.

MANUFACTURED: Brother Corporation (Asia) Ltd. Brother Buji Nan Ling Factory Gold Garden Ind., Nan Ling Village, Buji, Rong Gang, Shenzhen, CHINA This product complies with FDA radiation performance standards, 21 CFR Subchapter J

MANUFACTURED: BROTHER INDUSTRIES (USA) INC. 2950 Brother Blvd., Bartlett, TN 38133, U.S.A. This product complies with FDA radiation performance standards, 21 CFR Subchapter J

MANUFACTURED:

BROTHER INDUSTRIES LTD.

15-1 Naeshiro-cho Mizuho-ku Nagoya, 467-8561 Japan This product complies with FDA radiation performance standards, 21 CFR Subchapter J

#### Caution

Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

#### **Declaration of Conformity (For Europe)**

We, Brother Industries, Ltd., 15-1, Naeshiro-cho, Mizuho-ku, Nagoya 467-8561, Japan

declare that this product is in conformity with the following normative documents.

Safety: EN 60950 EN 60825 EMC: EN 55022 Class B EN 55024 EN 61000-3-2 EN 61000-3-3 following the provisions of the Low Voltage Directive 73/23/EEC and the

Electromagnetic Compatibility Directive 89/336/EEC (as amended by 91/263/EEC and 92/31/EEC).

Issued by: Brother Industries, Ltd. Printer Products Division

#### IEC 825 Specification (For 220–240 V Model Only)

This printer is a Class 1 laser product as defined in IEC 825 specifications. The label shown below is attached in countries where it is required.



This printer has a Class 3B Laser Diode which emits invisible laser radiation in the Scanner Unit. The Scanner Unit should not be opened under any circumstances.

#### Caution

Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

The following caution label is attached on the scanner unit.



(For Finland and Sweden) LUOKAN 1 LASERLAITE KLASS 1 LASER APPARAT

Varoitus! Laitteen käyttäminen muulla kuin tässä käyttöohjeessa mainitulla tavalla saattaa altistaa käyttäjän turvallisuusluokan 1 ylittävälle näkymättömälle lasersäteilylle.

Varning – Om apparaten används på annat sätt än i denna Bruksanvisning specificerats, kan användaren utsättas för osynlig laserstrålning, som överskrider gränsen för laserklass 1.

#### **IMPORTANT - For Your Safety**

To ensure safe operation the three-pin electrical plug supplied must be inserted only into a standard three-pin power point which is properly grounded through normal household wiring.

Extension cords used with the equipment must be three-pin plug type and correctly wired to provide proper grounding. Incorrectly wired extension cords may cause personal injury and equipment damage.

The fact that the equipment operates satisfactorily does not imply that the power is grounded and that the installation is completely safe. For your safety, if in any doubt about the effective grounding of the power, consult a qualified electrician.

#### **Disconnect device**

This printer must be installed near a power outlet which is easily accessible. In case of emergencies, you must disconnect the power cord from the power outlet in order to shut off power completely.

#### Geräuschemission / Acoustic Noise Emission (For Germany Only)

Lpa < 70 dB (A) DIN 45635-19-01-KL2

#### **IMPORTANT - Wiring Information (For U.K. only)**

If the power cord supplied with this printer is not suitable for your electrical outlet, remove the plug from the mains cord and fit an appropriate three pin plug. If the replacement plug is intended to take a fuse then fit a fuse with the same rating as the original.

If a moulded plug is severed from the power cord then it should be destroyed because a plug with cut wires is dangerous if plugged into a live socket outlet. Do not leave it where a child might find it.

In the event of replacing the plug fuse, fit a fuse approved by ASTA to BS1362 with the same rating as the original fuse.

Always replace the fuse cover. Never use a plug with the cover omitted.

WARNING - THIS PRINTER MUST BE PROPERLY EARTHED.

The wires in the mains cord are coloured in accordance with the following code:

Green and yellow:	Ground
Blue:	Neutral
Brown:	Live

The colours of the wiring in the power lead of this printer may not correspond with the markings which identify the terminals in your plug. If you need to fit a different plug, proceed as follows.

Remove a length of the cord outer sheath, taking care not to damage the coloured insulation of the wires inside.

Cut each of the three wires to the appropriate length. If the construction of the plug permits, leave the green and yellow wire longer than the others so that, in the event that the cord is pulled out of the plug, the green and yellow wire will be the last to disconnect.

Remove a short section of the coloured insulation to expose the wires.

The wire which is coloured green and yellow must be connected to the terminal in the plug which is marked with the letter "E" or by the earth symbol or coloured green or green and yellow.

The wire which is coloured blue must be connected to the terminal which is marked with the letter "N" or coloured black or blue.

The wire which is coloured brown must be connected to the terminal which is marked with the letter "L" or coloured red or brown.

The outer sheath of the cord must be secured inside the plug. The coloured wires should not hang out of the plug.

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