

INSTRUCTION MANUAL

Please read this manual before using the machine. Please keep this manual within easy reach for quick reference.

DIRECT DRIVE PROGRAMMABLE ELECTRONIC PATTERN SEWER



brother

Thank you very much for buying a BROTHER sewing machine. Before using your new machine, please read the safety instructions below and the explanations given in the instruction manual.

With industrial sewing machines, it is normal to carry out work while positioned directly in front of moving parts such as the needle and thread take-up lever, and consequently there is always a danger of injury that can be caused by these parts. Follow the instructions from training personnel and instructors regarding safe and correct operation before operating the machine so that you will know how to use it correctly.

SAFETY INSTRUCTIONS

[1] Safety indications and their meanings

This instruction manual and the indications and symbols that are used on the machine itself are provided in order to ensure safe operation of this machine and to prevent accidents and injury to yourself or other people.

The meanings of these indications and symbols are given below.

Indications

The instructions which follow this term indicate situations where failure to follow the instructions will result in death or serious injury.
The instructions which follow this term indicate situations where failure to follow the instructions could result in death or serious injury.
The instructions which follow this term indicate situations where failure to follow the instructions may result in minor or moderate injury.

Symbols



This symbol (Δ) indicates something that you should be careful of. The picture inside the triangle indicates the nature of the caution that must be taken. (For example, the symbol at left means "beware of injury".)



This symbol (\bigcirc) indicates something that you <u>must not</u> do.



This symbol (●) indicates something that you <u>must</u> do. The picture inside the circle indicates the nature of the thing that must be done. (For example, the symbol at left means "you must make the ground connection".)

[2] Notes on safety

DANGER

Wait at least 5 minutes after turning off the power switch and disconnecting the power cord from the wall outlet before opening the control box cover. Touching areas where high voltages are present can result in severe injury.

WARNING



Do not allow any liquids to get onto this sewing machine, otherwise fire, electric shocks or operating problems may occur.

If any liquid gets inside the sewing machine (machine head or control box), immediately turn off the power and disconnect the power plug from the electrical outlet, and then contact the place of purchase or a gualified technician.

CAUTION

Environmental requirements Use the sewing machine in an area which is free from sources of strong electrical noise such as electrical of 5°C to 35°C during use. line noise or static electric noise.

Sources of strong electrical noise may cause problems with correct operation.

Any fluctuations in the power supply voltage should be within $\pm 10\%$ of the rated voltage for the machine. Voltage fluctuations which are greater than this may cause problems with correct operation.

The power supply capacity should be greater than the requirements for the sewing machine's power consumption.

Insufficient power supply capacity may cause problems with correct operation.

The pneumatic delivery capability should be greater than the requirements for the sewing machine's total air consumption.

Insufficient pneumatic delivery capability may cause problems with correct operation.

The ambient temperature should be within the range

Temperatures which are lower or higher than this may cause problems with correct operation.



The relative humidity should be within the range of 45% to 85% during use, and no dew formation should occur in any devices.

Excessively dry or humid environments and dew formation may cause problems with correct operation.



In the event of an electrical storm, turn off the power and disconnect the power cord from the wall outlet. Lightning may cause problems with correct operation.



Do not connect anything to the USB port other than the USB memory. If this is not observed, problems with operation may result.





[3] Warning labels

The following warning labels appear on the sewing machine.

Please follow the instructions on the labels at all times when using the machine. If the labels have been removed or are difficult to read, please contact your nearest Brother dealer.

1	Δ	▲ 危 険	Į – – –		▲ 危 险	
	14	高電圧部分にふれて、大けがをすることがある。 電源を切り、5分たってからカバーをはずすこと		触摸る	高压电部分,会导致受伤。 新电源5分钟后,再开启盖置。	
		A GEFAHR				
	Hazardous voltage will cause injury.Turn off main switch and wait 5minutes before opening this cover.	Hochspannung verletzungsgefahr! Bitte schalten sie den hauptschalter aus und warten sie 5 minuten, bevor sie diese abdeckung öffnen.	Un voltage non adapte provoque des blessures.Eteindre l'interrupteur et attendre 5 minutes avantd'ouvrir le capot.		Un voltaje inadecuado puede provocar las heridas.Apagar el interruptor principal y esperar 5 minutos antes de abrir esta cubierta.	





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1. NAMES OF MAJOR PARTS



- (1) STOP switch
- (2) Power switch
- (3) Work clamp switch
- (4) Start switch
- (5) Control box
- (6) Solenoid valve
- (7) LCD panel
- (8) Pulley
- (9) Cotton stand

Safety devices:

- (10) Finger guard (11) Eye guard
- (12) Thread take-up cover
- (13) Motor cover

2. SPECIFICATIONS

Sewing machine	Lock stitch pattern tacking sewing machine			
Stitch formation	Single needle lock stitch			
Max. sewing speed	2,800 sti/min			
Max. sewing area (XxY)	BAS-341H: 250 x 160 mm BAS-342H: 300 x 200 mm			
Feed mechanism	Intermittent feed, pulse motor drive			
Stitch length	0.05 – 1	0.05 – 12.7 mm		
Maximum No. of stitches	20,000 stitches	20,000 stitches (per program)		
No. of sewing data items that can be stored	999 (Internal memory, SD	card, USB memory) (*1)		
Work clamp lift method	Pneumatic cy	linder method		
Work clamp height	Max. 30 mm			
2-step work clamp	Integrated-type work clamp			
Intermittent presser foot lift amount	22 mm			
Intermittent presser foot stroke	2 – 4.5 mm, 4.5 – 10 mm or 0 (Default setting 3 mm)			
Hook	Double-capacity shuttle hook			
Wiper device	Standard equipment			
Thread trimmer	Standard equipment			
Digital tension	Standard equipment			
Thread breakage detector	Standard equipment			
Cycle programs	30			
Motor	550 W AC servo motor			
Weights	Machine head Approx. 160 kg, LCD panel Approx. 0.8 kg Control box 12 kg (Differs depending on destination)			
Power source	Single-phase 220V / 230V, 3-phase 220V / 380V / 400V (For three-phase 380 V/400 V, the trans box is required.)			
Air pressure	0.5 MPa 1.8 l/min.			

(*1) The number of data items and stitches that can be stored will vary depending on the number of stitches in each program.

No guarantees of operation can be given for any media.

3. INSTALLATION





The sewing machine head weighs approximately 160 kg.

Use equipment such as a crane or hoist when installing the machine head and adjusting the height of the table.

If you try to lift the machine head yourself, it may cause injuries such as back injury.

Do not connect the power cord until installation is complete.

If the foot switch is depressed by mistake, the sewing machine might start operating and injury could result.



If using a work table which has casters, the casters should be secured in such a way so that they cannot move.

Use a table with a height of 84 cm or less. If the table is too high, the machine head may become unbalanced and fall down, and serious injury or damage to the sewing machine may result. Hold the machine head with both hands when tilting it back or returning it to its original position.

In addition, do not subject the machine head to extra force while it is tilted back. If this is not observed, the machine head may become unbalanced and fall down, and serious injury or damage to the sewing machine may result.



All cords should be secured at least 25 mm away from any moving parts. Furthermore, do not excessively bend the cords or secure them too firmly staples, otherwise there is the danger that fire or electric shocks could occur.

Be sure to connect the ground. If the ground connection is not secure, you run a high risk of receiving a serious electric shock, and problems with correct operation may also occur.



3-1. Table processing diagram

- The thickness of the table should be at least 50 mm, and it should be strong enough to bear the weight and vibration of the sewing machine.
- · If using casters, use ones which can bear the total weight of sewing machine and table.
- Check that the control box is at least 10 mm away from the leg. If the control box and the leg are too close together, it may result in incorrect sewing machine operation.



3-2. Installing the control box

The control box is heavy, so installation should be carried out by two or more people. In addition, take steps to make sure that the control box does not fall down. If this is not done, injury to feet or damage to the control box may result.





- (1) Control box
- (2) Bolts [4 pcs.]
- (3) Plain washers [4 pcs.]
- (4) Spring washers [4 pcs.]
- (5) Nuts [8 pcs.]

NOTE:

Check that the control box (1) is at least 10 mm away from the leg. If the control box (1) and the leg are too close together, it may result in incorrect sewing machine operation.

- (6) Power switch
- (7) Wood screws [2 pcs.]
- (8) Staples [7 pcs.]

NOTE:

Take care when tapping in the staples (8) to make sure that they do not pierce the power cord.

3-3. Installing the oil pan and support lever base



3-4. Installing the machine head



- (1) Oil pan
- (2) Wood screws [4 pcs.]
- (3) Oiler
- (4) Support lever base
- (5) Plain washers [2 pcs.]
- (6) Spring washers [2 pcs.]
- (7) Bolts [2 pcs.]

1. Place the machine head onto the table.

NOTE:

- Use a crane or hoist to install the sewing machine.
- Be careful of the following when lowering the machine head onto the table.
 - ! Do not let any cords get clamped between the machine head and the table.
 - Do not place the machine head cushion (c) on top of the oil pan (a) or the support lever base (b).
 - ! Do not let the side (d) of the machine head switch lever touch the support lever base (b).
- (1) Rubber bushes (2 pcs.)
- (2) Hinge holders (2 pcs.)
- (3) Plain washers [4 pcs.]
- (4) Spring washers [4 pcs.]
- (5) Bolts [4 pcs.]



- 2. After placing the machine head onto the table, remove the bolt (6) and the spacer (7).
 - * The bolt (6) and the spacer (7) are necessary for securing the support lever (8) when the machine head is removed from the table, so keep them in a safe place.
- 3. Pass the support lever shaft (9) through the hole in the support lever base (10) and through the groove (f) in the support lever (8), and push it in until it is flush with the surface of the support lever base (10).
 - * Be sure to insert so that the groove (g) in the support lever shaft (9) faces in the direction shown in the illustration.
 - * If it is difficult to pass the support lever shaft (9) through the groove (f) in the support lever (8), move the end of the support lever (8) up and down while passing the support lever shaft (9) through.

3-5. Tilting back and returning the machine head

Hold the machine head with both hands when tilting it back or returning it to its original position. In addition, do not subject the machine head to extra force while it is tilted back. If this is not observed, the machine head may become unbalanced and fall down, and serious injury or damage to the sewing machine may result. Always be sure to engage the stopper of the support lever (1) when tilting back the machine head.



CAUTION

When disengaging the stopper, hold it by the knob (a).

If you hold at the place indicated by (b), your hand will get caught between the support lever (1) and the table when the machine head is returned to its original position and injury will result.



3-6. Installing the gas spring



 Tilt back the machine head, and then secure the support lever (1) at stopper position (a). (Refer to "3-5. Tilting back and returning the machine head".)

NOTE: Use equipment such as a crane or hoist to tilt back the machine head.

2. Tighten the two set screws (2) to secure the support lever shaft (3).



- 3. Install the gas spring (8).
- (4) Gas spring holders [L and R]
- (5) Spacer
- (6) Bolt
- (7) Nut
- (8) Gas spring
- (9) Shaft collars [2 pcs.]
- (10) Gas spring shaft D
- (11) Plain washers [2 pcs.]
- (12) Retaining rings E [2 pcs.]
- (13) Bolts [4 pcs.]
- (14) Plain washers [4 pcs.]
- (15) Spring washers [4 pcs.]
- (16) Nuts [4 pcs.]
- (17) Gas spring shaft U
- (18) Set screw
- * After installing the gas spring (8), gently return the machine head to its original position.

(Refer to "3-5. Tilting back and returning the machine head".)

3-7. Installing the LCD panel



- (1) Cradle
- (2) Rubber cushion
- (3) Wood screws [4 pcs.]
- (4) Setting plate
- (5) Flat screws [4 pcs.]
- (6) LCD panel
- (7) Staples [2 pcs.]
 - Pass the cord of the LCD panel (8) through the table hole, and then insert it into the (PANEL) connector (9) on the side of the control box.
 - Tighten the four wood screws (3) so that the thickness of the rubber cushion (2) is 5 mm.

3-8. Installing the solenoid valve assembly



Install underneath the work table. (Refer to "3-1. Table processing diagram" for the installation positions.)

- (1) Solenoid valve assembly
- (2) Washers [2 pcs.]
- (3) Wood screws [2 pcs.]

NOTE:

Make sure that the solenoid valve assembly does not touch the control box or the leg of the table.

3-9. Connecting the air tubes



3-10. Installing the air hose



- 1. Close the cock (1).
- 2. Turn the nut (3) at the end of the air hose (2) and connect it to the valve (4).
- 3. Open the cock at the compressor.
 - * Check that no air is leaking from the connection of the valve (4) and air hose (2).
- 4. Open the cock (1).

(The meter pointer will turn clockwise.)

NOTE:

Turn the cock (1) gently to open it.

 Adjust the air pressure. (Refer to "7-18. Adjusting the speed controller".)

3-11. Installing the two-pedal foot switch



- (1) Two-pedal foot switch
- (2) Conversion harness

Connect the connector for the two-pedal foot switch (1) to the conversion harness (2). Insert the conversion harness (2) into the P15 (PEDAL) connector on the main P.C. board. (Refer to "3-12. Connecting the cords".)

Be sure to make the ground connection. (Refer to "3-13. Connecting the ground wire".)

<Two-pedal foot switch operating method>

When the work clamp switch (left) is depressed, the work clamp is lowered, and when the start switch (right) is depressed, the sewing machine starts sewing.



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3-12. Connecting the cords



- 1. Remove the cover of the control box.
- 2. Loosen the two screws (1), and then open the cord presser plate (2) in the direction of the arrow.
- Pass the bundle of cords from the machine head through the hole in the table, and then pass it through the hole in the control box together with the solenoid valve.
- 4. Securely connect the connectors as indicated in the table.

(Refer to next page)

NOTE:

- Check that the connector is facing the correct way, and then insert it firmly until it locks into place.
- Secure the cables with cable ties and cord clamps, while being careful not to pull on the connector.



Connectors	Connection location on	Cord clamps /
X pulse motor encoder [5-pin] White	P17 (X-ENC)	(2)
Y pulse motor encoder [5-pin] Blue	P18 (Y-ENC)	(2)
Intermittent presser foot pulse motor encoder [5-pin] Black	P19 (P-ENC)	(2)
Machine head switch [3-pin]	P14 (HEAD-SW)	(2)
Conversion harness [7-pin] White	P15 (PEDAL)	(2)
Machine head memory [6-pin]	P16 (HEAD-M)	(2)
Thread trimmer solenoid [6-pin]	P2 (SOL1)	(1)
Digital tension solenoid / Tension release solenoid [4-pin]	P3 (SOL2)	(1)
X pulse motor [4-pin] White	P21 (XPM)	(1)
Y pulse motor [4-pin] Blue	P22 (YPM)	(1)
Work clamp pulse motor [4-pin] Black	P23 (PPM)	(1)
Home position sensor [12-pin] White	P8 (SENSOR1)	(2) (3)
STOP switch [6-pin] White	P9 (HEAD)	(2) (3)
Valve harness [12-pin]	P35 (EX-OUT1)	(2) (3)
Upper thread breakage detector [2-pin] White	P36, P9(HEAD)	(2) (3)
Fan [6-pin]	P7 (SENSOR2)	(2) (3)

NOTE: Route the X, Y and work clamp pulse motor harnesses so that they do not touch the power supply P.C. board at the bottom of the control box.





- Close the cord presser plate (6) in the direction of the white arrow, and secure it by tightening the two screws (5).
 NOTE:
 - Close the cord presser plate (6) securely so that no foreign objects, insects or small animals can get inside the control box.
- 6. Check that the cords do not get pulled, and then gently return the machine head to its original position.



3-13. Connecting the ground wire



Be sure to connect the ground. If the ground connection is not secure, you run a high risk of receiving a serious electric shock, and problems with correct operation may also occur.

CAUTION

Π



- (1) Ground wire from the machine head
- (2) Ground wires from two-pedal foot switch harnesses (2 wires)
- Tighten the control box cover with the eight screws. Check that the cords are not clamped by the cover at this time.

NOTE: Make sure that the ground connections are secure in order to ensure safety.



3-14. Securing the cords and air tubes



Secure the air tubes (a) and the solenoid valve assembly cord (b) together underneath the table with the three cord holders (1).

(1) Cord holders [3 pcs.]

(2) Wood screws [3 pcs.]

<Checking the cords>

- 1. Gently tilt back the machine head. (Refer to "3-5. Tilting back and returning the machine head".)
- 2. Check that none of the cords are being pulled.
- 3. Return the machine head to its original position.
- Close the cord presser plate (3) in the direction of the arrow, and secure it by tightening the two screws (4).

NOTE:

- Close the cord presser plate (3) securely so that no foreign objects, insects or small animals can get inside the control box.
- Secure the cover of the control box by tightening the eight screws (5). Check that the cords are not clamped by the cover at this time.

3-15. Connecting the power cord

Be sure to connect the ground. If the ground connection is not secure, you run a high risk of receiving a serious electric shock, and problems with correct operation may also occur.



Connect cords that match the voltage specifications.

< EU specifications>

- (1) Filter box
- (2) Screws [4 pcs.] (3) Staples [4 pcs.]
- (4) Power cord
- 1. Attach an appropriate switch and cable to the power cord (4). (The green and yellow wire is the ground wire.)
- 2. Insert the power plug into а properly-grounded electrical outlet.

NOTE:

- · Take care when tapping in the staples (3) to make sure that they do not pierce the cords.
- · Do not use extension cords, otherwise machine operation problems may result.





3-16. Installing the eye guard

Attach all safety devices before using the sewing machine.

, If the machine is used without these devices attached, injury may result.



- (1) Bolt (loosen)
- (2) Eye guard (tilt forward)
- (3) Eye guard assembly
- (4) Plain washers [2 pcs.]
- (5) Bolts [2 pcs.]

After installing the eye guard assembly (3), return the eye guard (2) to its original angle, and then tighten the bolt (1) to secure it in place.

3-17. Installing the cotton stand



(1) Cotton stand

NOTE:

Securely tighten the nut (3) so that two washers (2) are securely clamped so that the cotton stand (1) does not move.

3-18. Lubrication

Do not connect the power cord until lubrication is complete.

If the foot switch is depressed by mistake, the sewing machine might start operating and injury could result.

Be sure to wear protective goggles and gloves when handling the lubricating oil and grease, so that they do not get into your eyes or onto your skin. If the oil and grease get into your eyes or onto your skin, inflammation can result. Furthermore, do not drink or eat the lubricating oil or grease. They may cause diarrhea or vomiting. Keep the oil out of the reach of children.



- The sewing machine should always be lubricated and the oil supply replenished before it is used for the first time, and also after long periods of non-use.
- Use only the lubricating oil <JX Nippon Oil & Energy Corporation Sewing Lube N10; VG10> specified by Brother.
 - * If this type of lubricating oil is difficult to obtain, the recommended oil to use is <Exxon Mobil Essotex SM10; VG10>.
- 1. Fill the arm oil tank and the bed oil tank with oil.

NOTE:

Be sure to add more oil when the oil level drops down to about one-third full in the oil gauge window (1). If the oil drops below the one-third full level in the oil gauge window (1), there is the danger that the sewing machine may seize during operation.

2. Pour oil in through the two holes of the shuttle race base assembly so that the felt (2) is lightly moistened. If it is difficult to add oil, you can also remove the rubber cap (3) and pour in the oil through the hole.

NOTE:

- The two pieces of felt (2) should normally project by 0 to 0.5 mm from the hook race. Be careful not to push in the felt (2) when lubricating.
- If there is no more oil on the felt (2) of the shuttle race base assembly, problems with sewing may result.
- If using the needle cooler (4), fill it with silicon oil (100 mm2/s). (Refer to "4-3. Threading the upper thread" for details on

(Refer to "4-3. Threading the upper thread" for details on using the needle cooler (4).)

3-19. Checking the machine head switch



- 1. If the machine head is tilted back, gently return it to its original position. (Refer to "3-5. Tilting back and returning the machine head".)
- 2. Turn on the power switch.
- 3. Check that no error numbers appear on the LCD panel.

<If error [E050], [E051] or [E055] is displayed >

If the machine head switch (1) is not turned on, error [E050], [E051] or [E055] will occur.

Adjust the installation position of the machine head switch (1).

- 1. Turn off the power.
- 2. Loosen the two screws (2).
- 3. Push down the right side of the machine head switch (1) so that the machine head switch (1) turns on, and then tighten the two screws (2).
- 4. Turn on the power and check that no error numbers are displayed.

4. PREPARATION BEFORE SEWING

4-1. Installing the needle

Turn off the power switch before installing the needle. If the foot switch is depressed by mistake, the sewing machine might start operating and injury could result.



- 1. Loosen the set screw (1).
- 2. Insert the needle (2) in a straight line as far as it will go, making sure that the long groove on the needle is at the front, and then securely tighten the set screw (1).

4-2. 2-pedal foot switch operation method



When the work clamp switch (left side) is depressed, the intermittent presser foot (1) and the work clamp (2) are lowered, and when the start switch (right side) is then depressed, the sewing machine starts operating.

4-3. Threading the upper thread

Thread the upper thread correctly as shown in the illustration below.

* When using threading mode for threading, the thread can be threaded more easily.

(Refer to "Threading mode" on the next page.)



- Turn the machine pulley (2) and raise the thread take-up (3) to its highest position before threading the upper thread. (This will make threading easier and it will prevent the thread from coming out at the sewing start.)
- When threading the thread through the needle, allow a distance of approximately 42 mm between the needle hole and the end of the thread.
- If it is too long, the thread may become tangled, and if it is too short, the thread may pull out at the sewing start.
- If you would like to adjust the sensitivity of the thread breakage sensor, refer to "7-1. Adjusting the sensitivity of the thread breakage sensor".

<Threading mode>

Threading mode is safe because the sewing machine will not start even when the start switch is depressed.



4-4. Winding the lower thread

Do not touch any of the moving parts or press any objects against the machine while winding the lower thread, as this may result in personal injury or damage to the machine.



- 1. Place the bobbin onto the bobbin winder shaft (1).
- 2. Thread the thread as shown in the illustration, wind the thread around the bobbin several times, and then press the bobbin presser arm (2).
- 3. Turn on the power.
- 4. Lower the work clamp before depressing the start switch. Home position detection will be carried out.
- 5. Touch the Wind key (4) on the screen.
- 6. The display will switch to the thread winding mode screen.
- Check that the needle does not touch the work clamp, and then lower the work clamp before depressing the start switch.
- 8. Keep depressing the start switch until the lower thread stops being wound onto the bobbin.
- Once winding of the set amount of lower thread (80 90% of the bobbin capacity) is completed, the bobbin presser arm (2) will return automatically.
- 10. Remove the bobbin, hook the thread onto the knife (3), and then pull the bobbin in the direction of the arrow to cut the thread.
- 11. Touch the OK key to return to the previous screen.





4-5. Installing the bobbin case

Adjusting the bobbin winding amount Loosen the screw (5) and move the bobbin presser (6).

If the thread winds onto the bobbin unevenly

Loosen the set screw (7) and move the bobbin winder tension assembly (8) up and down to adjust.

* For case A, move the bobbin winder tension assembly (8) down, and for case B, move it upward.

Turn off the power switch before installing the bobbin case.

 $f \lambda$ If the foot switch is depressed by mistake, the sewing machine might start operating and injury could result.



- 1. Pull the shuttle race cover (1) downward to open it.
- 2. While holding the bobbin so that the thread winds to the right, insert the bobbin into the bobbin case.
- 3. Pass the thread through the slot (2) and pull it out from the thread hole (3).
- 4. Check that the bobbin turns in the direction of the arrow when the thread is pulled.
- 5. Pass the thread through the lever thread hole (4), and then pull out approximately 30 mm of thread.
- 6. Hold the latch on the bobbin case and insert the bobbin case into the rotary hook.

4-6. Thread tension

[Thread tension reference]

Upper thread	#20 or similar
Lower thread	#20 or similar
Upper thread tension (N) [Tension value]	1.4 – 1.8 [140 - 180]*1
Lower thread tension (N)	0.3 - 0.4
Pre-tension (N)	0.2 - 0.4
Needle	DP x 17 #19
Normal sewing speed	2,000 sti/min

*1 This is the tension value when the pretension is 0.2 N.

4-6-1. Lower thread tension



Adjust the thread tension to the weakest possible tension by turning the thread tension nut (1) until the bobbin case will not drop by its own weight while the thread end coming out of the bobbin case is held.

4-6-2. Upper thread tension



Use the digital tension to adjust the tension as appropriate for the material being sewn. (Refer to "Setting the tension value" below.)

Turn the tension nut (1) (sub-tension) to adjust so that the upper thread trailing length is about 42 mm.

Setting the tension value

Touch the riangle and riangle keys (2) on the sewing operation screen to increase or decrease the Tension value.

4-7. Starting up





Before turning on the power, check that the needle bar is at the needle up stop position.

Turn the pulley (1) in the direction of the arrow until the ridge at the bottom of the thread take-up (2) is aligned with the index mark.

Turn on the power.

If a program has been registered, the program number and a preview of the sewing pattern will be displayed.

No programs are registered at the time of shipment from the factory, and so "---" is displayed as the program number (No.).

For details on the sewing data reading method, refer to "3. USING STORAGE MEDIA" in the "LCD Panel/Operation Panel" Instruction Manual".







When these settings are made, the work clamp (1) can be lowered in two steps.

- Set memory switch No. 002 to "1". (Refer to "2-2. List of memory switch settings" in the "LCD Panel/Operation Panel" Instruction Manual.)
- 2. With the work clamp (1) raised, loosen the wing screw (2).
- Move the work clamp stopper (3) up or down to determine the intermediate position, and then tighten the wing screw (2) to secure the work clamp stopper (3) in place.
- 4. Depress the work clamp switch (4) to the 1st step and check the intermediate position for the work clamp.
- 5. Depress the work clamp switch (4) to the 2nd step to fully lower the work clamp.
- * 2-step work clamp operation is enabled when memory switch No. 002 is set to "1".
- * Do not set memory switch No. 002 to "2".

<To return the work clamp to one-step operation>

- Set memory switch No. 002 to "0". (Refer to "2-2. List of memory switch settings" in the "LCD Panel/Operation Panel" Instruction Manual.)
- 2. With the work clamp (1) raised, loosen the wing screw (2).
- 3. Move the work clamp stopper (3) to its highest position, and then tighten the wing screw (2) to secure the work clamp stopper (3) in place.

5. SEWING



Do not allow any liquids to get onto this sewing machine, otherwise fire, electric shocks or operating problems may occur.

If any liquid gets inside the sewing machine (machine head or control box), immediately turn off the power and disconnect the power plug from the electrical outlet, and then contact the place of purchase or a qualified technician.

Turn off the power switch at the following times.

If the foot switch is depressed by mistake, the sewing machine might start operating and injury could result.

- When replacing the bobbin and needle
- When not using the machine and when leaving the machine unattended

Do not touch any of the moving parts or press any objects against the machine while sewing, as this may result in personal injury or damage to the machine.

5-1. Sewing



- 1. Turn on the power.
- 2. Touch the riangle or riangle key to select the number for the program to be sewn.

* For details on reading sewing data from SD cards and USB memory devices, refer to "3-4. Importing items of sewing data separately" in the "LCD panel/Operation pane" Instruction Manual.

- 3. Lower the work clamp (2) and then depress the start switch (1).
- Home position detection will be carried out.
- 4. Place the materials under the work clamp (2).
- 5. Depress the work clamp switch (3). The work clamp (2) will be lowered.
- 6. Depress the start switch (1). The sewing machine will start sewing.
- 7. After sewing is completed, the thread trimmer will operate. And then the work clamp (2) will be raised.

Use a work clamp which will hold the material securely so that it does not slip. If the material slips when using the standard work clamp and feed plate, process them so that the material does not slip.

5-2. Using the STOP switch

If you press the emergency stop switch (1) to during actual sewing, an error dialog box will be displayed and the sewing machine will immediately stop.



<Clearing>

- 1. Touch the Reset key (2).
 - The thread will be trimmed, and then the error dialog box on the screen will disappear and the buzzer will stop.
- 2. A dialog box asking you to confirm if you want to continue sewing will be displayed.

Continuing Sev	ving			
Do you want to resu Press YES to resum Press NO to stop se start position.	me sewing e sewing. wing. The t	? feed mecha	nism will move	to
(3)	Yes	No	(4)	

<Continuing sewing from a stopping point>

If the thread breaks or the lower thread runs out during sewing, you can then continue sewing from the point where the thread broke or ran out.



<Returning to the sewing start position without continuing sewing>

If you do not wish to continue sewing, touch "No" (4).

After home position detection is carried out, the mechanism will return to the sewing start position.

6. CLEANING

Turn off the power switch before carrying out cleaning.

If the foot switch is depressed by mistake, the sewing machine might start operating and injury could result.



Be sure to wear protective goggles and gloves when handling the lubricating oil and grease, so that they do not get into your eyes or onto your skin. If the oil and grease get into your eyes or onto your skin, inflammation can result.

Furthermore, do not drink or eat the lubricating oil or grease. They may cause diarrhea or vomiting. Keep the oil out of the reach of children.

6-1. Cleaning the rotary hook



1. Pull the shuttle race cover downward to open it, and then remove the bobbin case.

2. Open the setting claw (1) in the direction indicated by the arrow, and then remove the shuttle race base (2) and the shuttle hook (3).

3. Clean all the dust and lint from around the driver (4), the top of the rotary hook thread guide and the shuttle race.

6-2. Draining the oil



- 1. Remove and empty the oiler (1) whenever it is full.
- 2. After emptying oiler (1), screw it back into its original position.

6-3. Checking the regulator



6-4. Cleaning the control box air inlet ports



6-5. Cleaning the eye guard



6-6. Checking the needle



6-7. Lubrication

Lubricate the sewing machine while referring to "3-18. Lubrication".

- 1. If water collects in the bottle of the regulator (1), turn the drain cock (2) in the direction of the arrow to drain the water.
- 2. After draining the water, tighten the drain cock (2).

Use a vacuum cleaner to clean the filter in the air inlet ports (2) of the control box (1) at least once a month.

Wipe the eye guard clean with a soft cloth. **NOTE:**

Do not use solvents such as kerosene or thinner to clean the eye guard.

Always check that the tip of the needle is not broken and also that the needle is not bent before starting sewing.

7. STANDARD ADJUSTMENTS



Maintenance and inspection of the sewing machine should only be carried out by a qualified technician.

Ask your Brother dealer or a qualified electrician to carry out any maintenance and inspection of the electrical system.



Turn off the power switch and disconnect the power cord before carrying out the following operations. If the foot switch is depressed by mistake, the sewing

achine might start operating and injury could result.

- · Inspection, adjustment and maintenance
- · Replacing consumable parts such as the rotary hook



Disconnect the air hoses from the air supply and wait for the needle on the pressure gauge to drop to "0" before carrying out inspection, adjustment and repair of any parts which use the pneumatic equipment.

If the power switch and air need to be left on when carrying out some adjustment, be extremely careful to observe all safety precautions.

Hold the machine head with both hands when tilting it back or returning it to its original position.

In addition, do not subject the machine head to extra force while it is tilted back. If this is not observed, the machine head may become unbalanced and fall down, and serious injury or damage to the sewing machine may result.



Be sure to wear protective goggles and gloves when handling the lubricating oil and grease, so that they do not get into your eyes or onto your skin. If the oil and grease get into your eyes or onto your skin, inflammation can result. Furthermore, do not drink or eat the lubricating oil or

grease. They may cause diarrhea or vomiting. Keep the oil out of the reach of children.



If any safety devices have been removed, be absolutely sure to re-install them to their original positions and check that they operate correctly before using the machine.

7-1. Adjusting the sensitivity of the thread breakage sensor



- 1. Open the cover (1) and remove the upper thread from the photo sensor (2).
- 2 Turn the control (3) to the right <a> until the LED (4) illuminates.
- Turn the control (3) to the left until the LED (4) 3 switches off,
- 4. Place the upper thread into the photo sensor (2), and close the cover (1).

NOTE:

- Thread breakages may be difficult to detect depending on the thickness of the thread and the type of material being sewn. In such cases, turn the control (3) to adjust the sensitivity, or change the number of stitches for judgment of an upper thread breakage.
 - Contact the place of purchase for information on changing the number of stitches for judgment of an upper thread breakage.
- · If foreign objects get into the photo sensor (2), it will not be possible to detect thread breakages. Clean inside the photo sensor (2) to keep it free from dust and other foreign particles.
- · If applying silicone to the thread, apply the silicone between the thread breakage detector and the thread take-up. If silicone is applied to the thread before it passes through the photo sensor (2), the sensor window inside the photo sensor (2) will become dirty and it will not be possible to detect thread breakages.

7-2. Thread take-up spring



(3) 3	496B
(2)	
	\geq
Strong	ger
	\mathcal{F}
(4) (4)	Ś∭
(4) 0.6 – 1.2N	ger

Thread take-up spring height (mm)	7 - 10
Thread take-up spring tension (N)	0.6 - 1.2

<Thread take-up spring height>

Loosen the set screw (1) and turn the adjuster to adjust.

<Thread take-up spring tension>

- Press the upper thread slightly above the tension bracket
 (2) with a finger to stop the thread spooling out.
- 2. Pull the upper thread downward so that the thread take-up spring (3) is extended to the same height as the base of the thread guide arm (4), and then measure the tension of the thread take-up spring (3).
- 3. Use a screwdriver to turn the tension stud (5) in order to adjust the tension of the thread take-up spring (3).

NOTE:

If the thread tension spring (3) is not adjusted correctly, the upper thread trailing length will be uneven after thread trimming.

7-3. Arm thread guide R



The standard position of arm thread guide R (1) is when the screw (2) is aligned with the index mark.

Loosen the screw (2) and move the arm thread guide R (1) to adjust.

- When sewing heavy-weight material, move the arm thread guide R (1) to the left. (The thread take-up amount will become greater.)
- When sewing light-weight material, move the arm thread guide R (1) to the right. (The thread take-up amount will become smaller.

7-4. Adjusting the needle bar height



Turn the pulley in the direction of the arrow to move the needle bar to the lowest position. Then remove the rubber plug (2), loosen the screw (3) and then move the needle bar up or down to adjust so that the second reference line from the bottom of the needle bar (reference line A) is aligned with the lower edge of the needle bar bush (1).

* If using a DP X 5 needle, align with the highest reference line (reference line a).



7-5. Adjusting the needle and rotary hook timing

1. Turn the pulley (1) in the direction of the arrow to raise the needle bar from the lowest position until the lowest reference line on the needle bar (reference line B) is aligned with the lower edge of the needle bar bush (2).

* If using a DP X 5 needle, align with the reference line b which is the second reference line from the top.

2. Loosen the bolt (3).

3. Move the driver (4) sideways so that the tip of the rotary hook is aligned with the middle of the needle, and then tighten the bolt (3).

7-6. Adjusting the driver (needle guard) position



Turn the pulley (1) in the direction of the arrow to align the tip of the rotary hook with the center of the needle, and then loosen the set screw (3) and turn the adjusting stud (4) to adjust so that the driver (2) is touching the needle.

NOTE:

If the driver (2) crosses the needle more than necessary, it will cause problems with the thread tension.

Furthermore, if it does not cross the needle at all, the tip of the rotary hook will interfere with the needle and skipped stitches may occur.

7-7. Adjusting the clearance between the needle and rotary hook tip



Turn the pulley in the direction of the arrow to align the tip of the rotary hook with the center of the needle, and then loosen the set screw (1) and turn the adjusting stud (2) to adjust so that the clearance between the needle and the tip of the rotary hook is 0.01 to 0.08 mm.

7-8. Adjusting the shuttle race thread guide



Install the shuttle race thread guide (1) by pushing it in the direction of the arrow so that the needle groove is aligned with the center of the needle plate hole.

NOTE:

If the shuttle race thread guide (1) is in the wrong position, thread breakages, soiled thread or tangling of the thread may occur.

The position of the shuttle race thread guide (1) is adjusted at the time of shipment from the factory. It should not be changed if possible.

7-9. Rotary hook lubrication amount





<Adjusting by changing the pressure on the oil tube>

The optimum position is when the head of the set screw (1) is aligned with the edge of the bed. The rotary hook lubrication amount can be adjusted within three turns to the right from that position.

- If the set screw (1) is turned clockwise, the lubrication amount becomes smaller.
- If the set screw (1) is turned counterclockwise, the lubrication amount becomes greater.
- * If you would like the lubrication amount to be increased further from the position the head of the set screw (1) is aligned with the edge of the bed, use the following method to make the adjustment.

<Adjusting by changing the amount of oil supplied from the sub-tank>

1. Remove the four screws (1), and then remove the X motor cover (2).

- 2. Tilt back the machine head.
- 3. Insert a screwdriver into the holes in the left side of the sewing machine bed and loosen the two bolts (3)
- 4. Move the sub-tank (4) up or down to adjust its position, and then tighten the two bolts (3).
 - If the position of the sub-tank (4) is raised, the lubrication amount will increase.
 - If the position of the sub-tank (4) is lowered, the lubrication amount will decrease.
- 5. Return the machine head to its original position.
- 6. Install the X motor cover (2) with the four screws (1).

7-10. Adjusting the position of the movable knife



- 1. Open the top cover and tilt back the machine head.
- 2. Turn the pulley (1) by hand to lower the needle bar to its lowest position, and push the thread trimmer solenoid (2) as far as it will go.
- With the collar (3) inserted into the groove of the thread trimmer cam (4), turn the pulley (1) by hand to set the driving lever (5) to the reverse position (when the thread take-up (6) is close to its lowest position).



- 4. Remove the rubber cap (7).
- 5. Loosen the bolt (8).
- 6. Move the movable knife connecting plate (10) back and forth to adjust so that the distance from the ridge on the right side of the needle plate to the ridge on the movable knife (9) is 9.5 to 9.9 mm.
- 7. After tightening the bolt (8), check the above position once more.

3482B



- 8. Turn the pulley (1) by hand to move the needle bar to its lowest position.
- 9. Loosen the nut (11), tighten the set screw (12) until the collar (3) is touching the inside of the groove in the thread trimmer cam (4), and then turn it back in the counterclockwise direction by approximately 1/4 of a turn.
- 10. Tighten the nut (11), and then check that the collar (3) is not touching the inside of the groove in the thread trimmer cam (4). In addition, push the driving lever (5) by hand toward the thread trimmer cam until the collar (3) touches the groove of the thread trimmer cam (4), and then check that the driving lever (5) returns smoothly to its original position when it is released.
- 11. Check that there is a gap of about 0 1 mm between the outside of the hole in the movable knife (9) and the ridge line on the shuttle race thread guide (13).

7-11. Replacing the movable and fixed knives



- 1. Loosen the two bolts (1) and then remove the feed plate (2).
- 2. Open the shuttle race cover, remove the two screws (3) and the two flat screws (4), and then remove the needle plate (5).
- $3. \ \mbox{Remove the movable knife (6) and the fixed knife (7).}$



- 4. Install the new fixed knife (7) in the position shown in the illustration.
- 5. Apply grease to the outside of the collar (8) and to the shoulder screw (9), and then install the new movable knife (6) together with the thrust washer (10) and the movable knife spacer (11).
- 6. Check that the movable knife (6) and fixed knife (7) cut the thread cleanly. Replace the movable knife spacer with accessory spacers (t=0.2, 0.3, 0.4) so that the knives trim the thread accurately.
 - * If the knife pressure is too weak and the thread is not completely cut, use a thinner movable knife spacer.
 - * If the knife pressure is too strong and the movable knife (1) turns stiffly, use a thicker movable knife spacer.
- 7. Apply grease to the pin (12), place it into the movable knife connecting plate (13), and install it to the needle plate (5).
- 8. Check that the needle is aligned with the center of the needle hole.
- 9. Install the feed plate (2). (Refer to the next page.)

7-12. Installing the feed plate



NOTE:

Install the feed plate (1) so that the surface with the index mark is facing upward.

Place the rear edge of the feed plate (1) against the stepped part (A) of the base plate Y (2) and use a 2 mm diameter pin (such as a DP needle) to align the hole in the feed plate (1) with the hole in the base plate Y (2); then tighten the two bolts (3).

7-13. Adjusting the thread wiper



1. Loosen the two screws (3) and shift the entire solenoid setting plate (4) up or down to adjust so that the thread wiper (2) is 15 mm in front of the needle center when the plunger (1) of the thread wiper solenoid is driven to the full stroke.

 Loosen the screw (5) and adjust the position of the thread wiper (2) so that the distance from the thread wiper to the tip of the needle is approximately 2 mm and the tip of the thread wiper (2) is approximately 3 mm from the center of the needle when the thread wiper (2) passes below the needle during operation

NOTE:

Check that the thread wiper (2) does not touch the finger guard (6).

7-14. Intermittent presser foot installation position



Install the intermittent presser foot (1) with the screw (2) so that the distance from the bottom of the intermittent presser foot (1) to the top of the needle plate is 22 mm when the sewing machine is stopped and the intermittent presser foot (1) is raised

7-15. Adjusting the intermittent presser foot

The intermittent presser foot stroke can be adjusted to within 2 - 10 mm by adjusting the position of the stepping clamp connecting rod and changing the installation position of stepping clamp link.

<Changing the installation position of stepping clamp link>



- 1. Remove the face plate.
- 2. Remove the two screws (1) and the two shoulder screws (2), and then remove the stepping clamp link (3).
- 3. Change the installation position for the stepping clamp link (3) to either A, B or C above.

If the position of the stepping clamp connecting rod is adjusted as described in the following at any one of the installation positions, the adjustment range for the intermittent presser foot stroke will as given in the following table. (Refer to the next page.)

Installation position	Intermittent presser foot stroke range		
A	2 - 4.5mm		
В	4.5 - 10mm		
С	0mm (Intermittent presser foot does not move up and down)	5012Q	

<Stepping clamp connecting rod position adjustment>



- 1. Loosen the screw (1), and then open the cover (2).
- 2. Loosen the nut (3), and then adjust the position of the stepping clamp connecting rod (4).
 - When the stepping clamp connecting rod (4) is raised, the intermittent presser foot stroke will increase.
 - When the stepping clamp connecting rod (4) is lowered, the intermittent presser foot stroke will decrease.

Next, adjust the needle bar and intermittent presser foot timing.

- Turn the pulley in the direction of the arrow to raise the needle bar from the lowest position until the lowest reference line on the needle bar (reference line B) is aligned with the lower edge of the needle bar bush (5).
 (If using a DP x 5 needle, align with the second reference line from the top (reference line b).)
- 4. Open the top cover and loosen the two set screws (6).
- 5. Align the index marks of the stepping clamp cam (7) and the stepping clamp connecting rod (4), and then tighten the two set screws (6).



- 1. With the intermittent presser foot (1) lowered, turn the pulley in the direction of the arrow to move the intermittent presser foot (1) to its lowest position.
- 2. Check that the intermittent presser foot (1) does not touch the needle plate and that the presser bar clamp (2) does not touch the presser bar bush (3).

<lf they are touching>

Remove the motor cover (4).

Loosen the nut (5), and turn the bolt (6) until it is pressing against the intermittent drive lever (7), and then adjust until the two points mentioned above are not touching.

7-16. Adjusting the work clamp lift amount

The maximum lift amount for the work clamp (2) is 30 mm above the top of the needle plate.



1. Turn on the air, and then depress the work clamp switch (1) to raise the work clamp (2).

2. Loosen the two bolts (4) of the work clamp lifter lever (3), and move the work clamp lifter lever (3) up or down to adjust.

7-17. Adjusting the air pressure



Lift up the handle (2) of the regulator (1) and then turn it to adjust the air pressure to 0.5 MPa

After adjustment is complete, push the handle (2) downward to lock it.

7-18. Adjusting the speed controller



You can adjust the lifting and lowering speeds for the work clamp using the knobs on the valves.

- When the upper knob is tightened, the lifting speed becomes slower.
 - When it is loosened, the lifting speed becomes faster.
- When the lower knob is tightened, the lowering speed becomes slower.

When it is loosened, the lowering speed becomes faster.

Reference adjustments

	Upper knob	Fully tighten
Valve 1	Lower knob	Fully tighten and then loosen by 8 turns
Valve 2	Upper knob	Fully tighten and then loosen by 5 turns
	Lower knob	Fully tighten

You can operate the work clamp when the power is turned off by pressing the manual buttons (1).

7-19. If processing the work clamp and the feed plate to a shape that matches the sewing pattern

Process the work clamp and feed plate which match the sewing pattern, while referring to the processing diagram below.

* Values in () are the recommended sizes when sewing using the maximum area (BAS-341H: 250x160 mm, BAS-342H: 300x200 mm)

BAS-341H

<Work clamp processing diagram>





8. LIST OF ERROR CODES

Wait at least 5 minutes after turning off the power switch and disconnecting the power cord from the wall outlet before opening the control box cover. Touching areas where high voltages are present can result in severe injury.

If a malfunction occurs with the sewing machine, a buzzer will sound and an error code will appear on the screen. Follow the remedy procedure to eliminate the cause of the problem.

Switch-related errors

4

Code	Cause of error and remedy			
E010	The STOP switch was pressed.			
	Press the RESET key to clear the error.			
E011	The STOP switch was pressed.			
	Press the RESET key to clear the error.			
	You can touch the V keys on the LCD panel to move the feed in order to continue sewing.			
	The STOP switch was pressed.			
E012	Press the RESET key to clear the error, and then depress the start switch to move the feed mechanism to the			
	home position.			
	The stop switch was still being pressed when the power was turned on, or there is a problem with the stop switch			
E015	connection.			
	Turn off the power, and then check that connector P9 on the main P.C. board is properly connected.			
F016	Problem with the stop switch connection.			
2010	Turn off the power, and then check that connector P9 on the main P.C. board is properly connected.			
F020	The start switch was pressed without the work clamp being lowered.			
2020	First lower the work clamp.			
F025	Start switch was being depressed when power was turned on.			
2020	Release the switch.			
F035	Work clamp switch was being depressed when power was turned on.			
2000	Release the switch.			
	Machine head tilting was detected after the power was turned on.			
E050	Turn off the power, and then return the machine head to its original position.			
	Check that connector P14 on the main P.C. board is properly connected.			
E051	Machine head tilting was detected while the sewing machine was operating.			
	Turn off the power, and then check that connector P14 on the main P.C. board is properly connected.			
	Machine head tilting was detected when the power was turned on.			
E055	Turn off the power, and then return the machine head to its original position.			
	Check that connector P14 on the main P.C. board is properly connected.			
E064	Touch panel was being touched when power was turned on.			
	Release the touch panel.			
E065	A key on the LCD panel was still being pressed when the power was turned on, or key is faulty.			
	Release the key.			

Motor-related errors

Code	Cause of error and remedy		
E110	The needle bar is not stopped in the needle up stop position.		
EIIV	Turn the pulley until the point where the error display disappears.		
	Upper shaft did not stop at the needle up stop position when the sewing machine stopped.		
E111	Turn off the power, and then check that connectors P11 and P1 on the motor P.C. board and connector P6 on the		
	main P.C. board are properly inserted.		
E121	Thread trimming was not completed.		
	Turn off the power, and then check if the cutting edges of the fixed knife and movable knife are damaged or worn.		
	Upper shaft motor stopped due to a problem, or synchronizer is faulty.		
E130	Turn off the power, and then turn the pulley and check if the sewing machine has locked up. Check that		
L130	connectors P11 and P1 on the motor P.C. board, connector P6 on the main P.C. board and the 4-pin connector of		
	the upper shaft motor on the motor P.C. board		
F131	Synchronizer is not connected correctly.		
2101	Turn off the power, and then check that connector P11 on the motor P.C. board is properly connected.		
	Problem detected with upper shaft motor operation.		
E132	Turn off the power, and then check that connectors P11 and P1 on the motor P.C. board, connector P6 on the		
	main P.C. board and the 4-pin connector of the upper shaft motor on the motor P.C. board are properly inserted.		
	Upper shaft motor stopping position is incorrect.		
E133	Turn off the power, and then check that connectors P11 and P1 on the motor P.C. board, connector P6 on the		
	main P.C. board and the 4-pin connector of the upper shaft motor on the motor P.C. board are properly inserted.		
	Upper shaft motor is overheating, or temperature sensor is faulty.		
F150	Turn off the power, and then check the upper shaft motor.		
2.00	(When sewing data with a small number of stitches (15 stitches or less) is sewn repeatedly (short cycle		
	operation), the upper shaft motor may overheat and the "E150" error code may be generated.)		

Feed mechanism-related errors

Code	Cause of error and remedy			
	X-feed motor home position cannot be detected. Problem with X-feed motor or poor X home position sensor			
E200	connection.			
	Turn off the power, and then check that connectors P17, P21 and P8 on the main P.C. board are properly			
	connected.			
	X-feed motor stopped due to a problem.			
E201	Turn off the power, and then check if there are any problems in the X-feed direction.			
	Turn off the power, and then check that connectors P17 and P21 on the main P.C. board are properly connected.			
	X-feed motor stopped due to a problem during sewing.			
E204	Turn off the power, and then check if there are any problems in the X-feed direction.			
	Turn off the power, and then check that connectors P17 and P21 on the main P.C. board are properly connected.			
	X-feed motor stopped due to a problem while moving to the sewing start position.			
E205	Turn off the power, and then check if there are any problems in the X-feed direction.			
	Turn off the power, and then check that connectors P17 and P21 on the main P.C. board are properly connected.			
	X-feed motor stopped due to a problem during test feeding.			
E206	Turn off the power, and then check if there are any problems in the X-feed direction.			
	Turn off the power, and then check that connectors P17 and P21 on the main P.C. board are properly connected.			
	Y-feed motor home position cannot be detected. Problem with Y-feed motor or poor Y home position sensor			
F210	connection.			
	Turn off the power, and then check that connectors P18, P22 and P8 on the main P.C. board are properly			
	connected.			
	Y-feed motor stopped due to a problem.			
E211	I urn off the power, and then check if there are any problems in the Y-feed direction.			
	1 Jurn off the power, and then check that connectors P18 and P22 on the main P.C. board are properly connected.			
	Y-feed motor stopped due to a problem during sewing.			
E214	Turn off the power, and then check if there are any problems in the Y-feed direction.			
	1 Jurn off the power, and then check that connectors P18 and P22 on the main P.C. board are properly connected.			
5045	Y-feed motor stopped due to a problem while moving to the sewing start position.			
E215	Turn off the power, and then check if there are any problems in the Y-feed direction.			
	Turn off the power, and then check that connectors P18 and P22 on the main P.C. board are properly connected.			
5040	Y-feed motor stopped due to a problem during test feeding.			
E216	I urn off the power, and then check if there are any problems in the Y-feed direction.			
	I um off the power, and then check that connectors P18 and P22 on the main P.C. board are properly connected.			
Food	Feed motor stopped due to a problem.			
E230	Reduce the sewing speed or change the operation settings to the settings for heavy-weight materials.			
	Ask the place of purchase for details on the setting method.			

Work clamp-related errors

Code	Cause of error and remedy			
E300	Work clamp home position cannot be detected. Problem with work clamp motor or poor work clamp home position sensor connection. Turn off the power, and then check that connectors P19, P23 and P8 on the main P.C. board are properly connected.			
E301	Work clamp raised or lowered position cannot be detected. Turn off the power, and then check if there are any problems in the work clamp vertical direction. Turn off the power, and then check that connectors P19 and P23 on the main P.C. board are properly connected.			

Communication and memory-related errors

Code	Cause of error and remedy				
	Communication error detected between the main P.C. board and the panel P.C. board when the power was				
E400	turned on.				
	Turn off the power, and then check that connector P10 on the programmer main P.C. board inside the LCD panel				
	and the connector on the right side of the control box and connectors P2 and P3 on the motor P.C. board are				
	properly connected.				
	Communication error detected between the main P.C. board and the motor P.C. board when the power was				
	turned on.				
E401	Turn off the power, and then check that connector P10 on the programmer main P.C. board inside the LCD panel				
	and the connector on the right side of the control box and connectors P2 and P3 on the motor P.C. board are				
	properly connected.				
	Communication error detected between the main P.C. board and the panel P.C. board.				
F410	Turn off the power, and then turn it back on again. Turn off the power, and then check that connector P10 on the				
2410	programmer main P.C. board inside the LCD panel and the connector on the right side of the control box and				
	connectors P2 and P3 on the motor P.C. board are properly connected.				
	Communication error detected between the main P.C. board and the motor P.C. board.				
F411	Turn off the power, and then turn it back on again. Turn off the power, and then check that connector P10 on the				
	programmer main P.C. board inside the LCD panel and the connector on the right side of the control box and				
	connectors P2 and P3 on the motor P.C. board are properly connected.				
	No storage media is inserted.				
E420	Press the RESET key to clear the error.				
	Insert the storage media and then try again.				
E 404	I ne program number is invalid or it has no corresponding data.				
E421	Press the RESET key to clear the error.				
	Check that data for this program number is present on the storage media.				
	Check the dete				
E422	Dross the DESET key to clear the error				
	Check the data in the storage media				
	Insufficient space in storage media				
F424	Press the RESET key to clear the error				
	Use different storage media.				
	Error occurred while writing to storage media.				
	Check the storage media. The card may be write-protected.				
E425	Press the RESET key to clear the error.				
	Use the specified storage media.				
E407	The program containing the specified cycle program has been cleared.				
E42/	Press the RESET key to clear the error. Redo the cycle program.				
E/30	Data cannot be backed up to the main P.C. board (flash memory).				
L400	Turn off the power, and then turn it back on again.				
F440	Data cannot be backed up to the main P.C. board (EEPROM).				
L	Turn off the power, and then turn it back on again.				
E450	Model selection cannot be read from the machine head memory.				
	Turn off the power, and then check that connector P16 on the main P.C. board is properly connected.				
	Machine head memory is not connected.				
E452	Turn off the power, and then check that connector P16 on the main P.C. board is properly connected.				
	* If you press the RESET key to clear the error, you can restart the machine using the backup data in the				
	machine head memory.				
E453	Turn off the newer, and then turn it back on again				
	The program number is involid or it has no corresponding date. Check that date for this program number is				
E471	reprogram number is invalid or it has no corresponding data. Check that data for this program number is present in the internal memory				
	Internal memory is full and conving is not possible				
E474	Press the RESET key to clear the error. Clear the sewing data				
1	THESS THE REPERTING TO HEAT THE OTOL. OF ALL THE SEWING VALA.				

Data editing-related errors

Code	Cause of error and remedy				
E500	The enlargement ratio setting caused the sewing data to extend outside the sewing area. Set the enlargement ratio again. Press the RESET key to clear the error.				
E502	The enlargement ratio caused the data pitch to exceed the maximum pitch of 12.7 mm. Press the RESET key to clear the error. Set the enlargement ratio again.				
E510	Error in sewing data. Press the RESET key to clear the error. If an error occurs while reading or revising the sewing data, revise the data.				
E511	No end code has been input into pattern data. Press the RESET key to clear the error.				
E512	Number of stitches exceeds allowed maximum. Press the RESET key to clear the error.				
E520	Extended option output number already exists. Change the extended option output number. If not using the extended option output, initialize the data to clear the extended option output data.				
E581	Memory switch file cannot be read correctly. The model for the data which was read does not match the model being written to. Press the RESET key to clear the error. Read data for the same sewing machine model.				
E582	Memory switch versions do not match. Press the RESET key to clear the error. Read data for the same version.				
E583	User program versions do not match. Press the RESET key to clear the error. Read data for the same version.				

Device-related errors

Code	Cause of error and remedy	
E600	Upper thread breakage occurred. Thread the upper thread. Re-sewing is then possible. Turn off the power, and then check that connectors P9 and P36 on the main P.C. board are properly connected.	
E670	Problem with the lower thread detector. Turn off the power, and then check the lower thread detector.	

P.C. board-related errors

Code	Cause of error and remedy
E700	Abnormal rise in power supply voltage.
	Turn off the power, and then check the input voltage.
E701	Abnormal rise in upper shaft motor drive voltage.
	Turn off the power, and then check the voltage.
E705	Abnormal drop in power supply voltage.
E/05	Turn off the power, and then check the input voltage.
	Abnormal current detected in upper shaft motor.
E710	Turn off the power, and then check if there are any problems with the sewing machine.
	Turn off the power, and then check that connectors P11 and P1 on the motor P.C. board, connector P6 on the
	main P.C. board and the 4-pin connector of the upper shaft motor on the motor P.C. board are properly inserted.
E711	Abnormal current detected in pulse motor.
	Turn off the power, and then check if there are any problems with the work clamp operation.
E720	External error input (AIRSW) detected.
E730	Turn off the power, and then check the air pressure.
	Control box cooling fan does not operate.
E740	Turn off the power, and then check if the cooling fan is blocked with scraps of thread.
	Check that connector P38 on the main P.C. board is properly connected.
	X-feed motor cooling fan does not operate.
E741	Turn off the power, and then check if the cooling fan is blocked with scraps of thread.
	Check that connector P7 on the main P.C. board is properly connected.
	Y-feed motor cooling fan does not operate.
E742	Turn off the power, and then check if the cooling fan is blocked with scraps of thread.
	Check that connector P7 on the main P.C. board is properly connected.

Version updating-related errors

Code	Cause of error and remedy
E860	No main control program is present.
	Install the main control program.
E870	No panel control program is present.
E070	Install the panel control program.
Esso	Version update requests cannot be received.
E00U	Turn off the power, and then turn it back on again.
E881	Version updating did not complete normally.
LOOT	Turn off the power, and then repeat the version update procedure.
E883	No control program is present in the storage media.
	Check that the control program has been saved into the correct folder.
E994	There is a problem with the control program.
E004	Write the correct file into the storage media.
E887~	Version updating could not be carried out. Turn off the power, and then turn it back on again.
E890	

If an error code that is not listed above appears or if carrying out the specified remedy does not solve the problem, contact the place of purchase.

9. TROUBLESHOOTING

- · Please check the following points before calling for repairs or service.
- If the following remedies do not fix the problem, turn off the power and consult a qualified technician or the place of purchase.

Turn off the power switch and disconnect the power cord before carrying out these operations. The machine may operate if the foot switch is depressed by mistake, which could result in injury.

Items with a "*" in the "Reference" column should only be checked by a qualified technician.

Problem	Cause	Remedy	Reference
Sewing machine does	Machine head switch does not work.	Check if the machine head switch cord is disconnected.	P. 12
not start when the power is turned on and		Adjust the position of the machine head switch.	P. 22
the foot switch is depressed.		If the machine head switch is malfunctioning, replace it with a new one.	
	Air cock is closed.	Open the air cock.	P. 10
Work clamp does not	Air pressure is too weak.	Adjust the regulator so that the air pressure is about 0.5 MPa.	P. 47
work.	Speed controller has been tightened too far.	Adjust the speed controller by loosening it 4 turns from the fully-tightened position.	P. 48
Thread wiper does not work.	Thread wiper setting is OFF.	Set the thread wiper setting to ON.	(*1)
Work clamp does not rise to the maximum height.	Work clamp lifter lever position is incorrect.	Adjust the position of the work clamp lifter lever.	P. 47
Work clamp pressure is too weak.	Air pressure is too weak.	Adjust the regulator so that the air pressure is about 0.5 MPa.	P. 47
Work clamp pressure is not uniform at front and back of work clamp.	Work clamp is tilted.	Adjust the tilt of the work clamp.	*
	The thread wiper is obstructing the needle.	Adjust the height of the thread wiper.	P. 44
Thread wiper does not operate correctly.		Adjust the operating stroke of the thread wiper.	P. 44
	Thread wiper position is incorrect.	Adjust the operating stroke of the thread wiper.	P. 44

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(*1) Refer to the "LCD Panel/Operation Panel" Instruction Manual.

Problem	Cause	Remedy	Reference
Lower thread winds to one side.	Height of bobbin winder tension assembly is incorrect.	Adjust the height of the bobbin winder tension assembly.	P. 27
Lower thread winding amount is incorrect.	Bobbin presser position is incorrect.	Adjust the position of the bobbin presser.	P. 27
	Needle is too thick.	Select a needle that is suitable for the sewing conditions.	P. 28
	Upper thread trailing length is too short.	When threading the thread through the needle, allow a distance of approximately 42 mm between the needle hole and the end of the thread.	P. 24
Thread unraveling at sewing start.		Adjust the sub-tension so that the upper thread trailing length after thread trimming is approximately 42 mm.	P. 29
	Amount of lower thread being fed out from bobbin is too small.	Set the feeding amount to approximately 30 mm.	P. 27
	Sewing start speed is too fast.	Adjust the sewing start speed.	(*1)
	Rotary hook tip is missing.	Replace the part.	
	Needle is too thin.	Select a needle that is suitable for the sewing conditions.	D 29
	Needle is too thick.		P. 20
	Needle is bent.	Replace the needle.	P. 23
	Needle is not installed correctly.	Install the needle so that it faces correctly.	P. 23
	Needle and rotary hook tip are touching.	Adjust the driver needle guard.	P. 39
Skipped stitches occur.	Clearance between needle and rotary hook tip is too large.	Adjust the needle clearance.	P. 39
	Needle and rotary hook timing is incorrect.	Adjust the timing.	P. 38
		Replace the needle hole plate with one with a smaller needle diameter.	
	Material is flapping.	Use a thinner feed plate. * Recommended thickness: 1.5 mm	
		Process the work clamp and the feed plate into shapes that can hold the material near the seam.	P. 49 P. 50
		Adjust the intermittent height of the intermittent presser foot.	(*1)

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Problem	Cause	Remedy	Reference
	Thread is too thick for the needle.	Select a thread which is suitable for the needle.	P. 28
	Needle is not installed correctly.	Install the needle so that it faces correctly.	P. 23
	Thread is not threaded correctly.	Thread the thread correctly.	P. 24
Upper thread is	Damage or burring in parts such as the rotary hook, needle hole plate, needle or thread path.	Repair the respective part by buffing it. Alternatively, replace the part.	
breaking.	Needle and rotary hook timing is incorrect.	Adjust the timing.	P. 38
	Upper thread tension is too strong.	Reduce the upper thread tension.	P. 29
	Thread take-up spring tension is too strong.	Reduce the tension of the thread take-up spring.	P. 37
	Thread breaks due to heat.	Use a needle cooler unit (optional). Reduce the sewing speed.	P. 24 (*1)
Lower thread is	Damage to the needle hole plate or bobbin case.	Repair the respective part by buffing it. Alternatively, replace the part.	
breaking.	Lower thread tension is too strong.	Reduce the lower thread tension.	P. 28
	Needle is bent.	Replace the needle.	P. 23
	Needle is too thin.	Select a needle that is suitable for the sewing conditions.	P. 28
Needle breeke	Needle and rotary hook tip are touching.	Adjust the driver needle guard.	P. 39
Needle Dreaks.		Adjust the needle clearance.	P. 39
	Needle and rotary hook timing is incorrect.	Adjust the timing.	P. 38
	Feed timing is too slow.	Advance the feed timing.	*
	Movable knife is blunt.	Replace the movable knife with a new one.	P. 43
	Fixed knife is blunt.	Sharpen the fixed knife or replace it with a new one.	P. 43
Upper thread is not cut.	Movable knife is not picking up the upper thread.	Adjust the timing.	P. 38
		Adjust the standby position of the movable knife.	P. 41 P. 42
	Movable knife is not picking up the needle thread because the last stitch is being skipped.	Refer to "Skipped stitches occur".	P. 58
Lower thread is not cut.	Lower thread tension is too weak.	Increase the lower thread tension.	P. 28

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Problem	Cause	Remedy	Reference
Upper thread is not tight.	Needle is too thin.	Select a needle that is suitable for the sewing conditions.	P. 28
	Hole diameter in needle hole plate is too small.	Replace the needle hole plate with one with a larger hole diameter.	
	Feed plate is too thin.	Use a thicker feed plate. *Recommended thickness: 1.5 mm	
	Hole diameter of intermittent presser foot is too small.	Replace the intermittent presser foot with one with a larger hole diameter.	
	Sliding parts of outer rotary hook and inner hook have little or no sewing machine oil.	Lubricate the felts for the sliding parts of the outer rotary hook and inner hook.	P. 21
	Damage or burring in parts such as the rotary hook, needle hole plate, needle or thread path.	Repair the respective part by buffing it. Alternatively, replace the part.	
	Lower thread tension is too strong.	Reduce the lower thread tension.	P. 28
	Upper thread tension is too weak.	Increase the upper thread tension. *Adjust the upper thread tension after adjusting the lower thread tension.	P. 29
	Thread take-up spring tension is too weak.	Increase the tension of the thread take-up spring.	P. 37
	Feed timing is too fast.	Retard the feed timing.	*
	Intermittent height of intermittent presser foot is too low.	Adjust the intermittent height of the intermittent presser foot.	(*1)
0573M	Needle and rotary hook tip are touching.	Adjust the driver needle guard.	P. 39
		Adjust the needle clearance.	P. 39
Lower thread is not tight.	Lower thread tension is too weak.	Increase the lower thread tension.	P. 28
0574M	Upper thread tension is too strong.	Reduce the upper thread tension. *Adjust the upper thread tension after adjusting the lower thread tension.	P. 29
Poor seam finish on underside of material at the sewing start.	Upper thread trailing length is too long.	Adjust the sub-tension so that the upper thread trailing length after thread trimming is approximately 42 mm.	P. 29
Upper thread trailing length is irregular.	Movable knife is blunt.	Replace the movable knife with a new one.	P. 43
	Fixed knife is blunt.	Sharpen the fixed knife or replace it with a new one.	P. 43
	Sub-tension is too weak.	Adjust the sub-tension.	P. 29
	Thread take-up spring tension is too weak.	Increase the tension of the thread take-up spring.	P. 37
Pattern is distorted.	Work clamp and feed plate are too heavy.	If using a heavy work clamp and feed plate, change the operation settings to the settings for heavy-weight materials. Ask the place of purchase for details on the setting method.	*

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* Please note that the contents of this manual may differ slightly from the actual product purchased as a result of product improvements.

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